

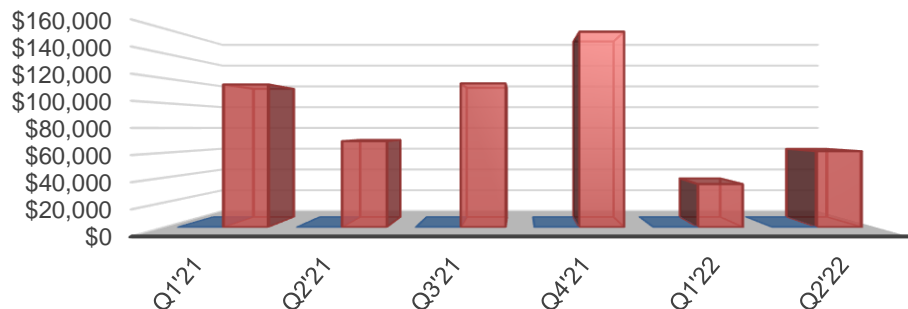
## **6.1 ENVIRONMENT OF CARE**



# ENVIRONMENT OF CARE PERFORMANCE REPORT – PI INITIATIVE

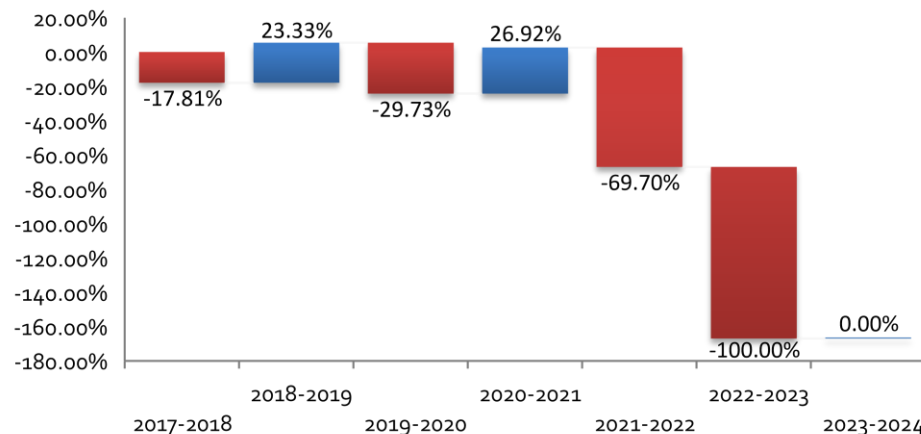
## (REDUCE PATIENT HANDLING INJURY BY 10% WHEN COMPARED TO THE PREVIOUS YEAR)

QUARTERLY OVEREXERTION INJURIES

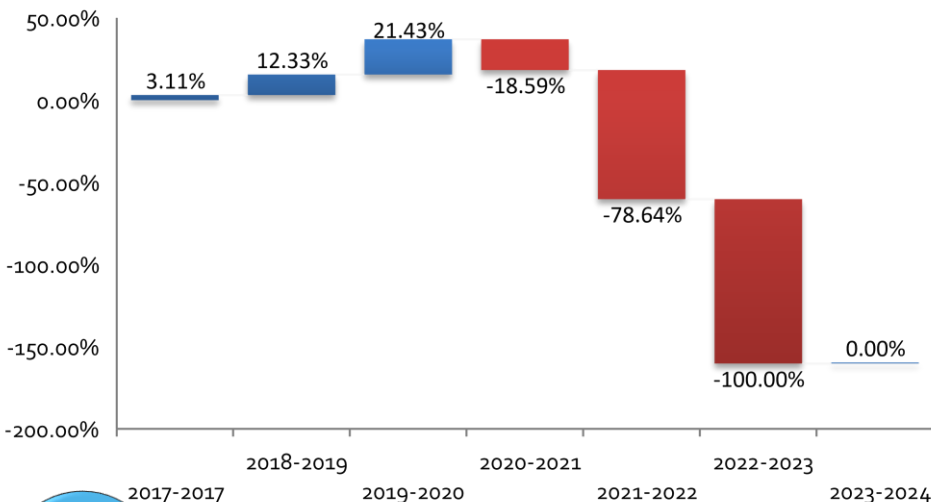


	Q1'21	Q2'21	Q3'21	Q4'21	Q1'22	Q2'22
AMT	25	24	13	12	9	11
COST	\$115,002.00	\$69,355.00	\$115,875.00	\$157,439.03	\$34,792.00	\$61,268.00

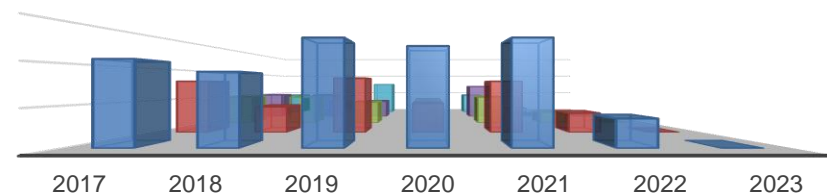
BH YR - YR INJURY %AGE DIFFERENCE



BH YR - YR COST %AGE DIFFERENCE



BH PATIENT HANDLING INJURY BY TASK



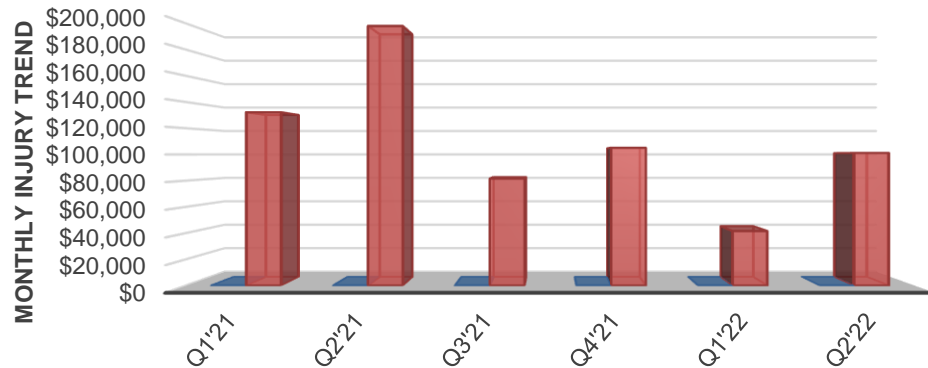
	2017	2018	2019	2020	2021	2022	2023
Reposition	21	18	26	24	26	7	0
Transfers	16	8	17	9	16	6	0
Lifts	10	10	8	9	10	4	0
Ambulation	10	10	7	6	14	1	0
Patient Contact	9	6	15	2	9	2	0



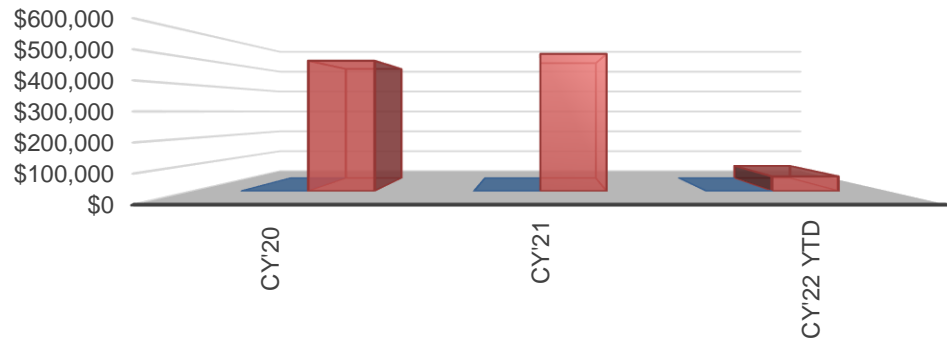
# ENVIRONMENT OF CARE PERFORMANCE REPORT – PI INITIATIVE

## (REDUCE SLIP, TRIP AND FALL INJURIES BY 10% COMPARED TO PREVIOUS YEAR)

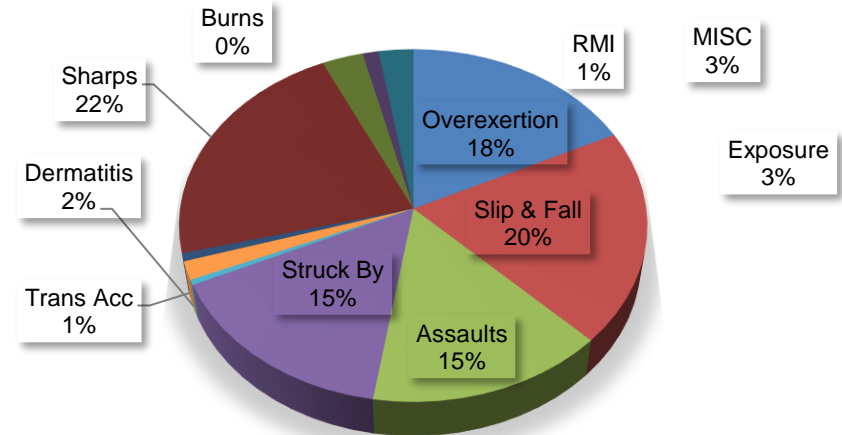
QUARTERLY SLIP & FALL INJURIES



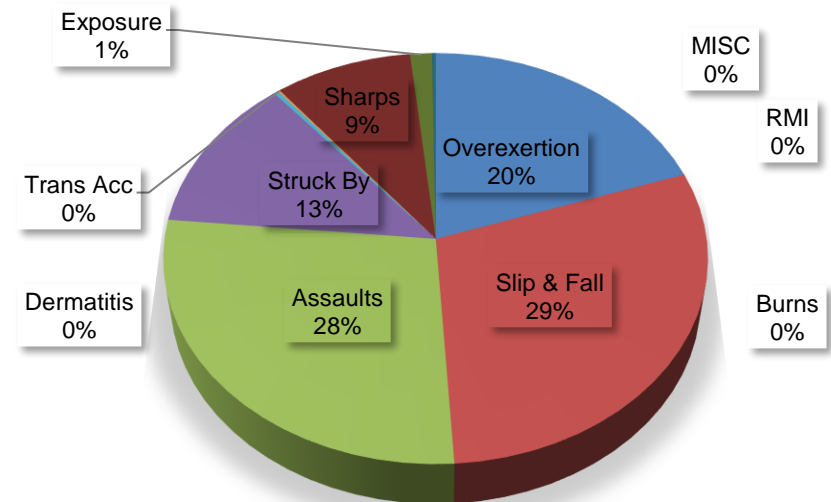
ANNUAL SLIP & FALL INJURIES



CY'22 Injury Breakdown



CY'22 Dir YTD Cost Breakdown



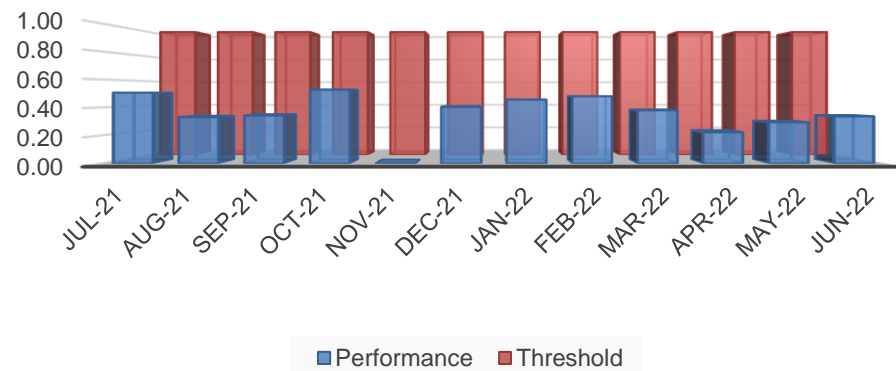
# ENVIRONMENT OF CARE PERFORMANCE REPORT – PI INITIATIVE

REDUCE MISSING PATIENT PROPERTY BY 10% COMPARED TO PREVIOUS CALENDAR YEAR

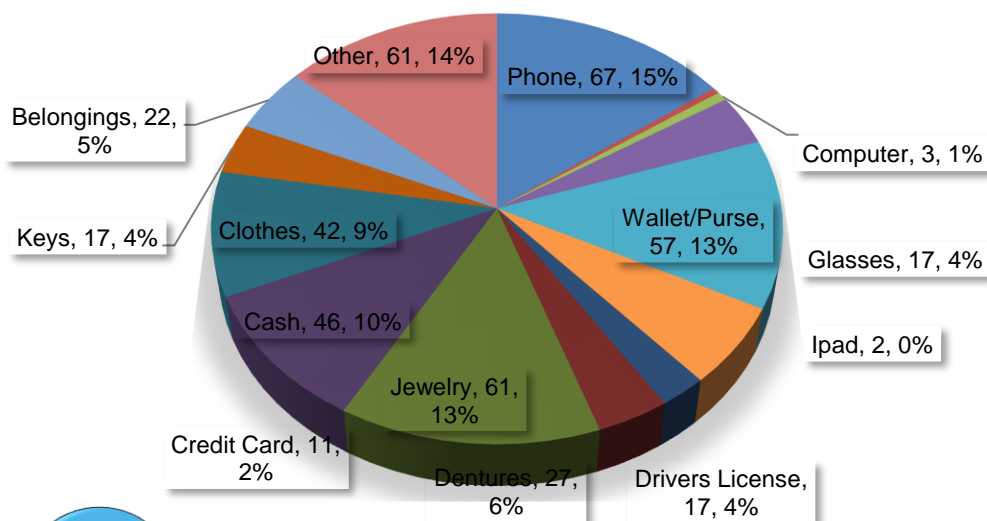
## Missing Patient's Property



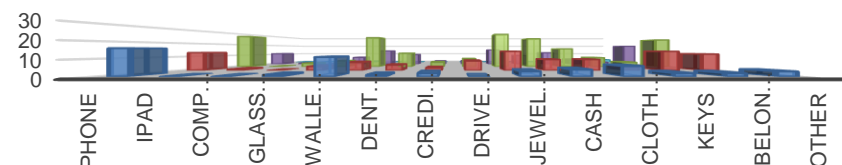
## Missing Patient's Property Rate



## BH Missing Patients' Property



## Regional Missing Patient's Property



	Phon e	Ipad	Com puter	Glas ses	Wall et/Pu rse	Dent ures	Credi t Card	Drive rs Licen se	Jewe lry	Cash	Cloth es	Keys	Belo nging s	Othe r
BHIP	16	0	0	1	11	1	2	0	3	4	6	2	2	3
BHMC	13	1	0	3	6	4	2	7	14	8	8	2	14	12
BHN	27	0	3	5	26	12	4	7	29	25	16	8	4	24
BHCS	11	1	0	7	14	10	3	3	15	9	12	5	2	19
BHCO	0	0	0	1	0	0	0	0	0	0	0	0	0	3



Quality



BROWARD HEALTH

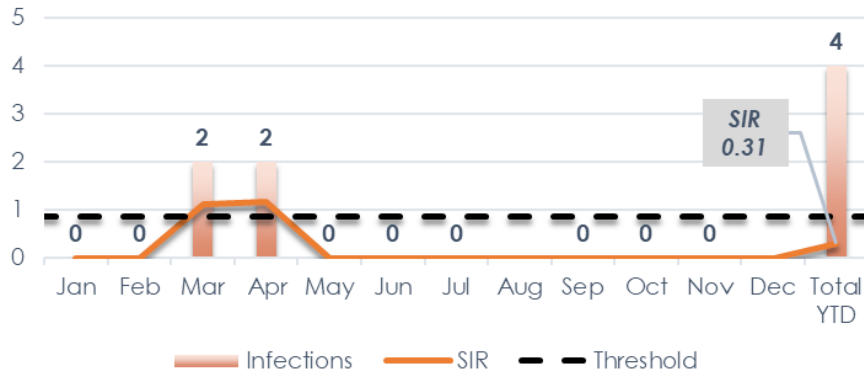
## 6.2 INFECTION PREVENTION



# CLABSI ~ ALL REPORTING UNITS

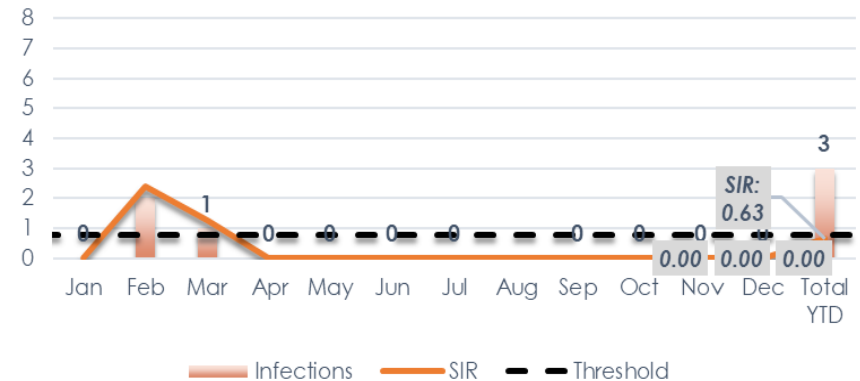
**BHMC NHSN - CLABSI**  
SIR ~All Reporting Units  
CY 2022

Theshold 0.687  
Benchmark 0



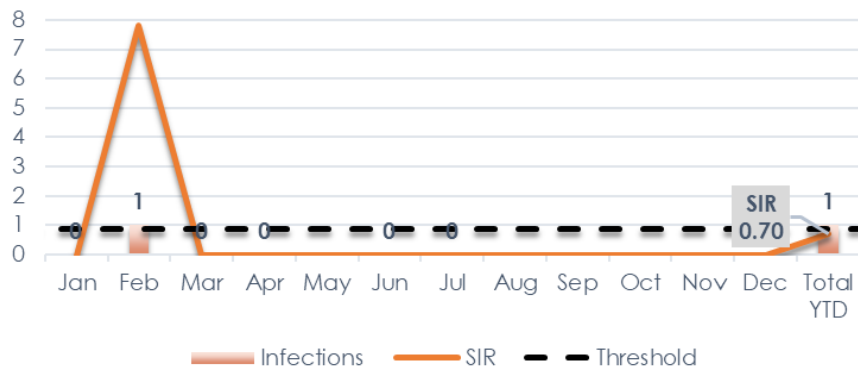
**BHN NHSN - CLABSI**  
SIR ~All Reporting Units  
CY 2022

Theshold 0.687  
Benchmark 0



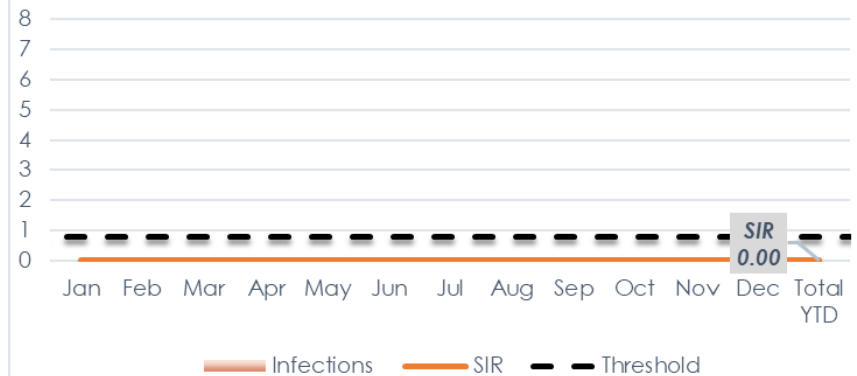
**BHIP NHSN - CLABSI**  
SIR ~All Reporting Units  
CY 2022

Theshold 0.687  
Benchmark 0



**BHCS NHSN - CLABSI**  
SIR ~All Reporting Units  
CY 2022

Theshold 0.687  
Benchmark 0

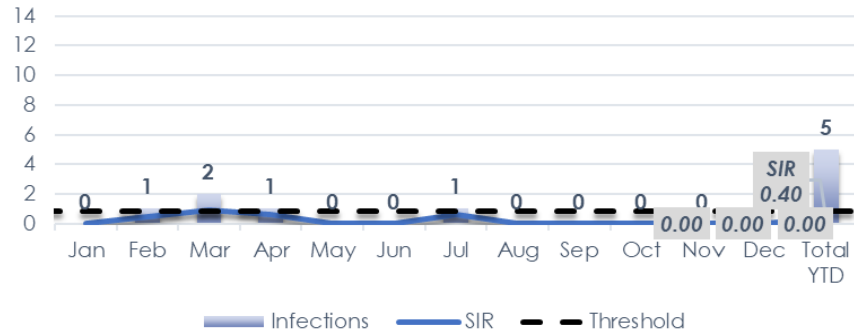


**BROWARD HEALTH**

# CAUTI ~ ALL REPORTING UNITS

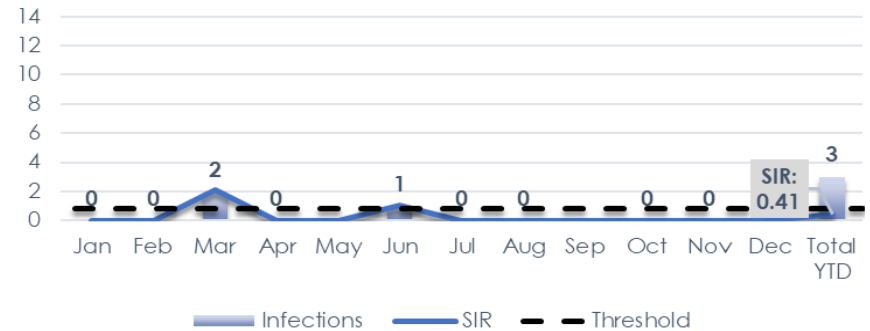
**BHMC NHSN - CAUTI**  
SIR ~ All Reporting Units  
CY 2022

Threshold 0.774  
Benchmark 0



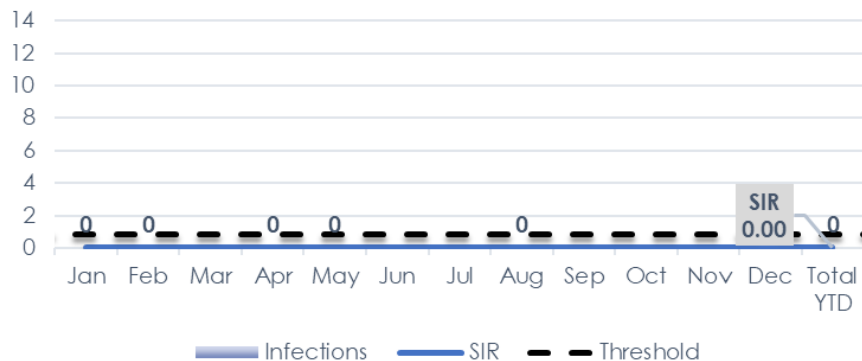
**BHN NHSN - CAUTI**  
SIR ~ All Reporting Units  
CY 2022

Threshold 0.774  
Benchmark 0



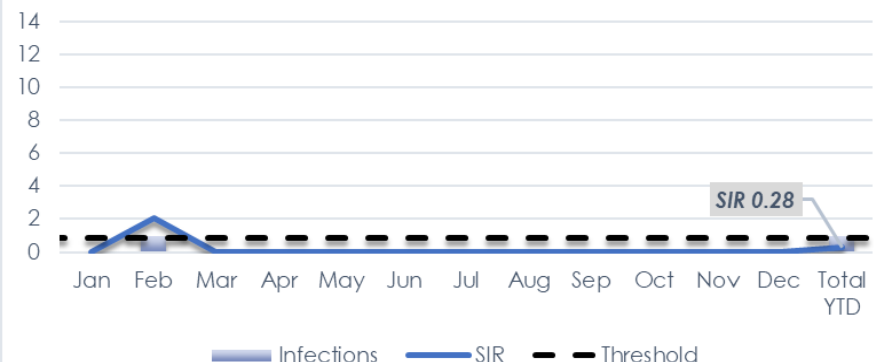
**BHIP NHSN - CAUTI**  
SIR ~ All Reporting Units  
CY 2022

Threshold 0.774  
Benchmark 0



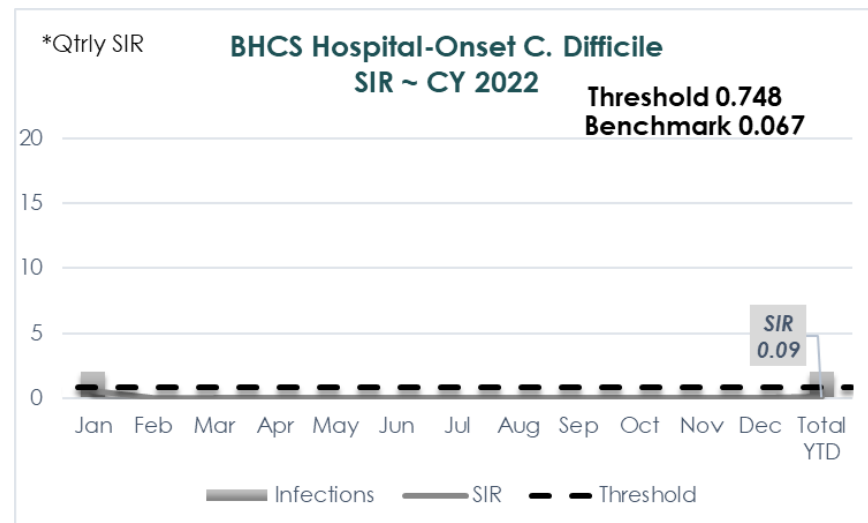
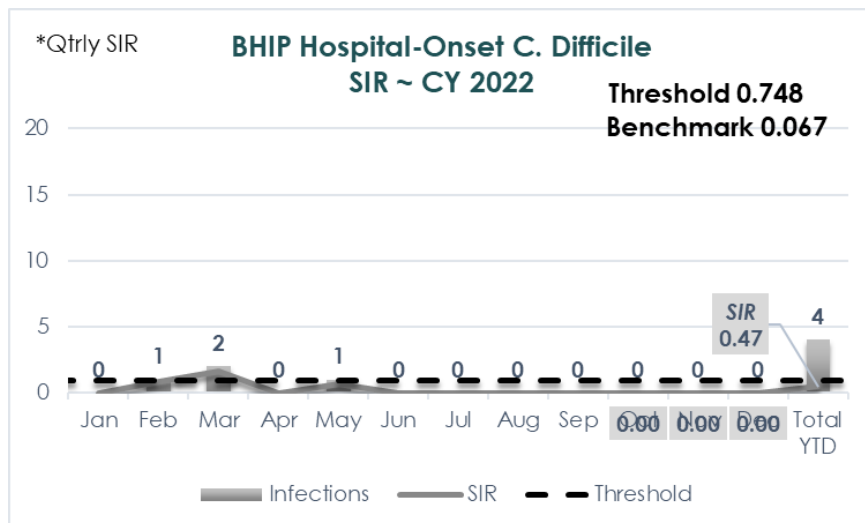
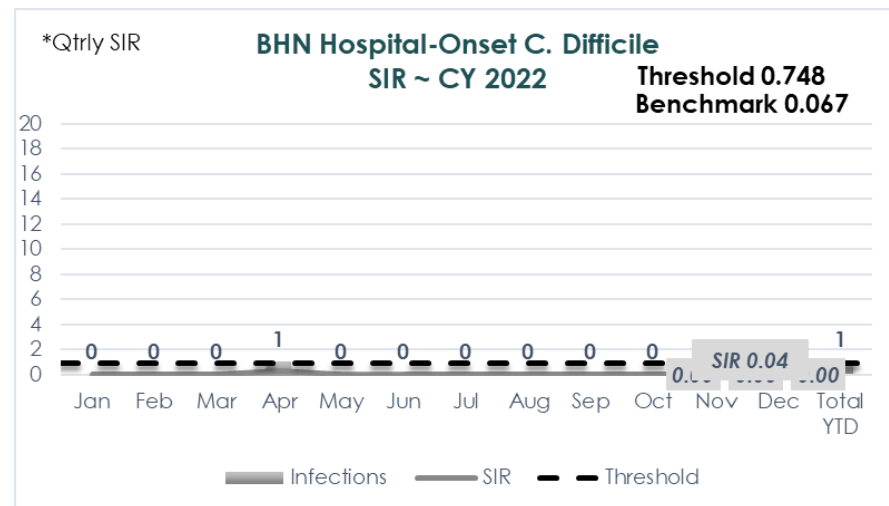
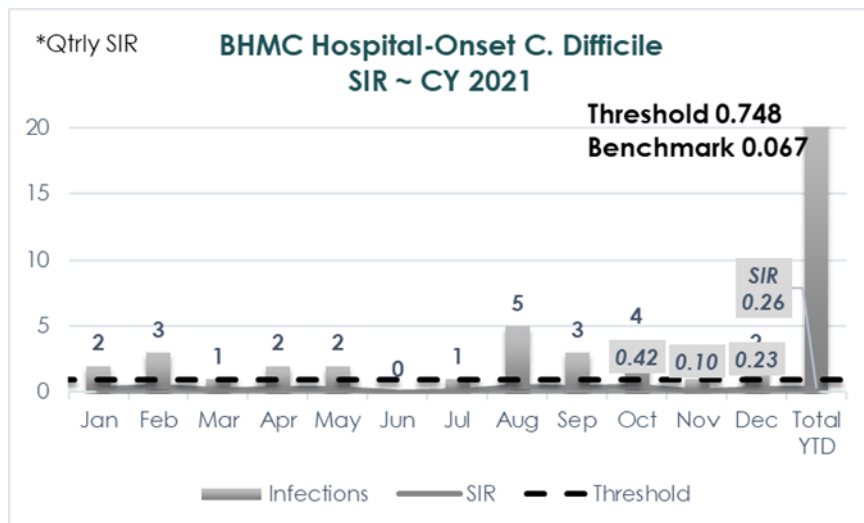
**BHCS NHSN - CAUTI**  
SIR ~ All Reporting Units  
CY 2022

Threshold 0.774  
Benchmark 0



**BROWARD HEALTH**

# HOSPITAL-ONSET C. DIFFICILE



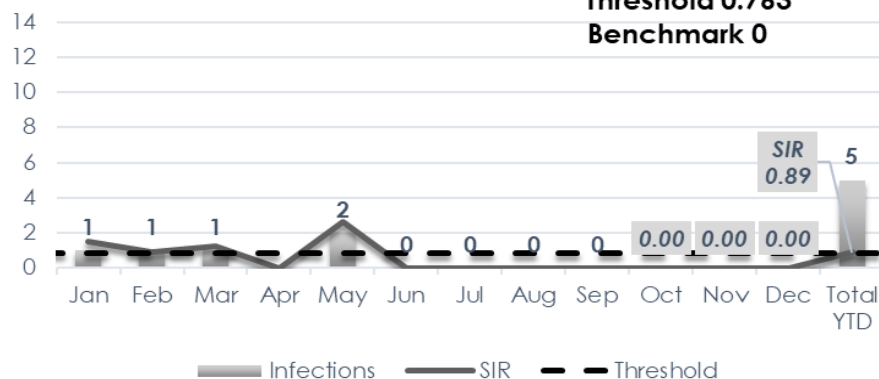


# HOSPITAL-ONSET MRSA BACTEREMIA

\*Qtrly SIR **BHMC Hospital-Onset MRSA Bacteremia**

SIR ~ CY 2022

Threshold 0.763  
Benchmark 0

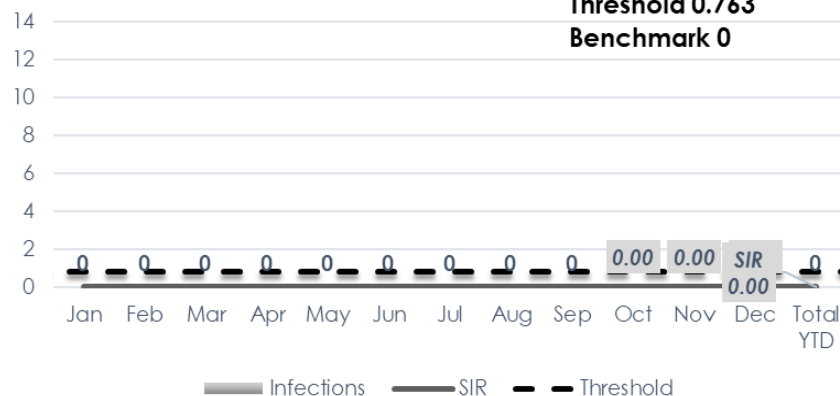


\*Qtrly SIR

**BHN Hospital-Onset MRSA Bacteremia**

SIR ~ CY 2022

Threshold 0.763  
Benchmark 0

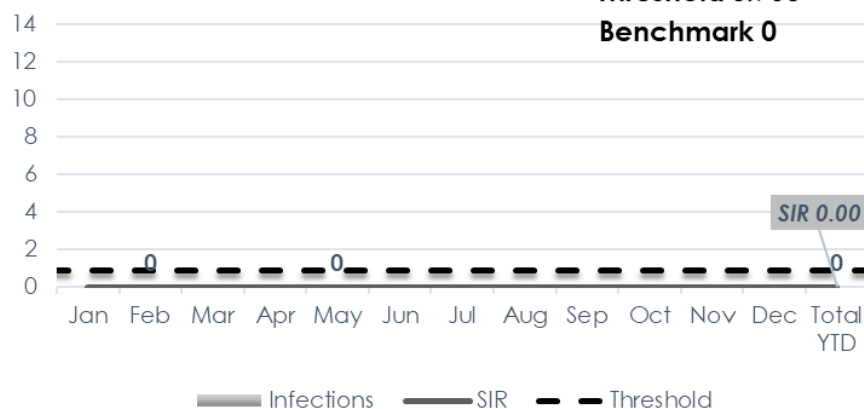


\*Qtrly SIR

**BHIP Hospital-Onset MRSA Bacteremia**

SIR ~ CY 2022

Threshold 0.763  
Benchmark 0

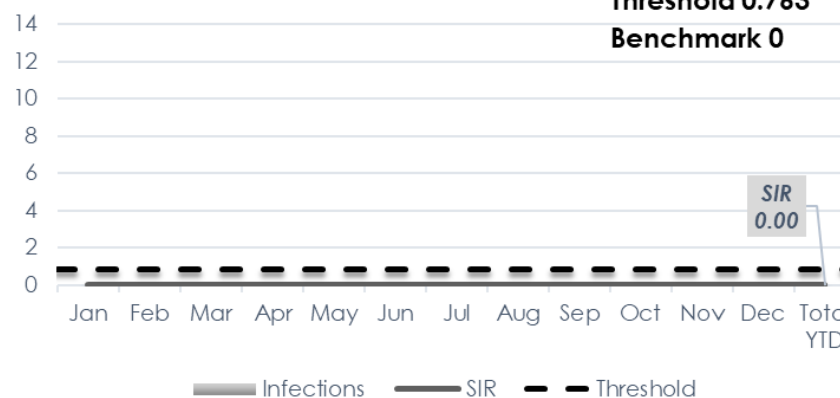


\*Qtrly SIR

**BHCS Hospital-Onset MRSA Bacteremia**

SIR ~ CY 2022

Threshold 0.763  
Benchmark 0



**BROWARD HEALTH**

## 6.3 NPSG HAND HYGIENE

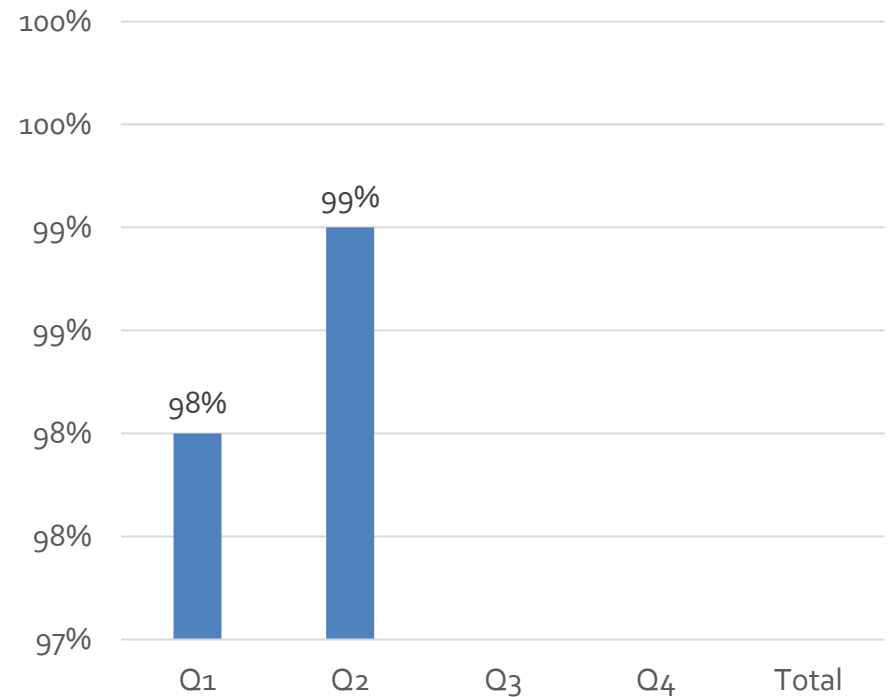
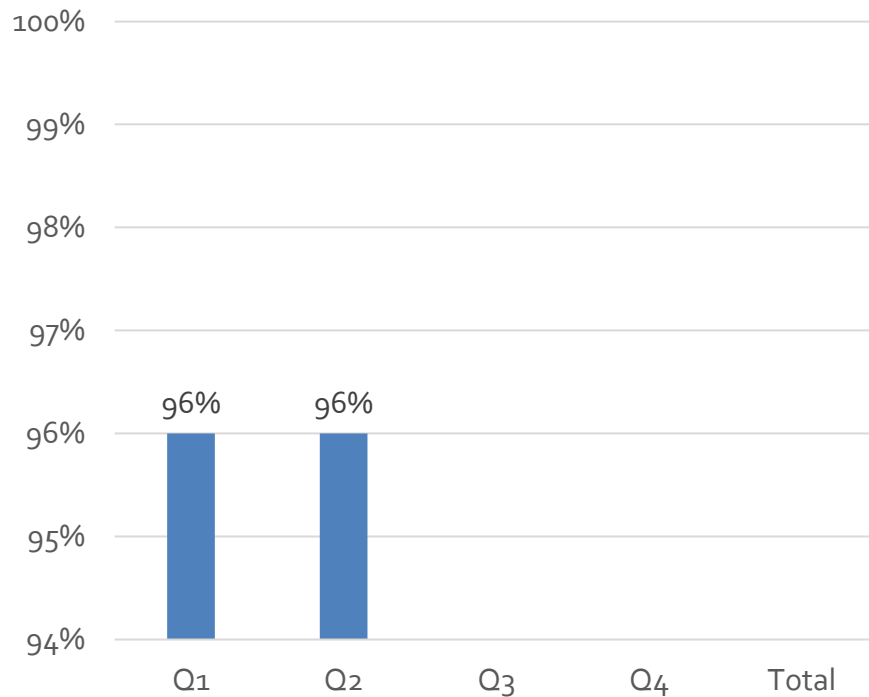


# NPSG OBSERVED HAND HYGIENE

**BHN  
2022**

Goal: >95%

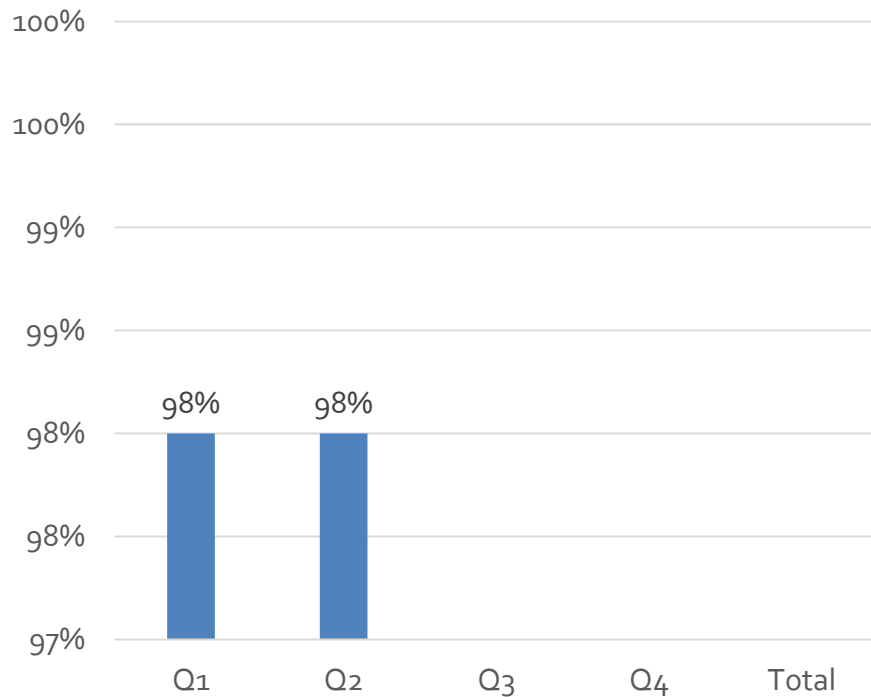
**BHMC  
2022**



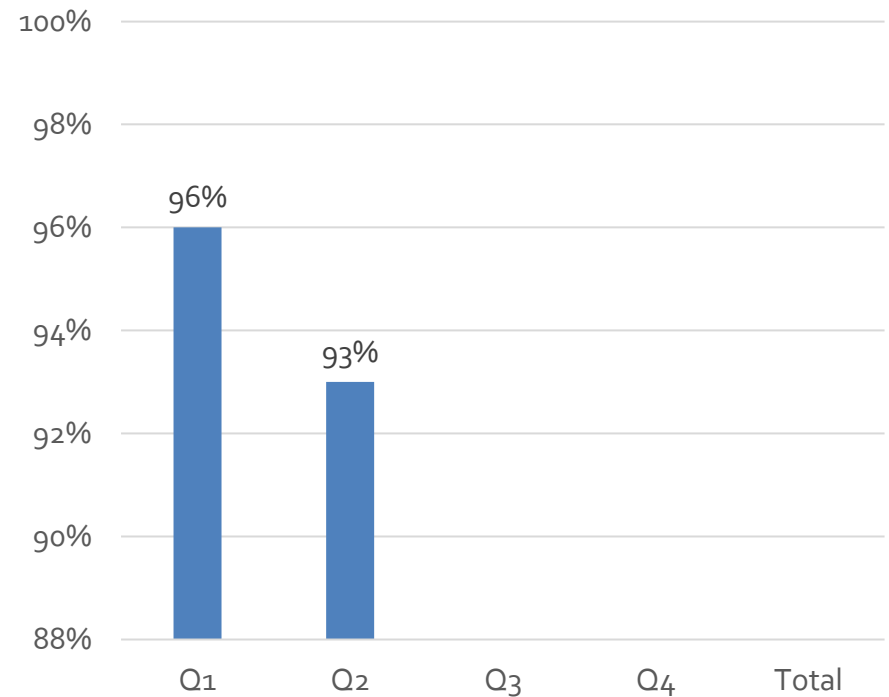
# NPSG OBSERVED HAND HYGIENE

Goal: >95%

## BHIP 2022



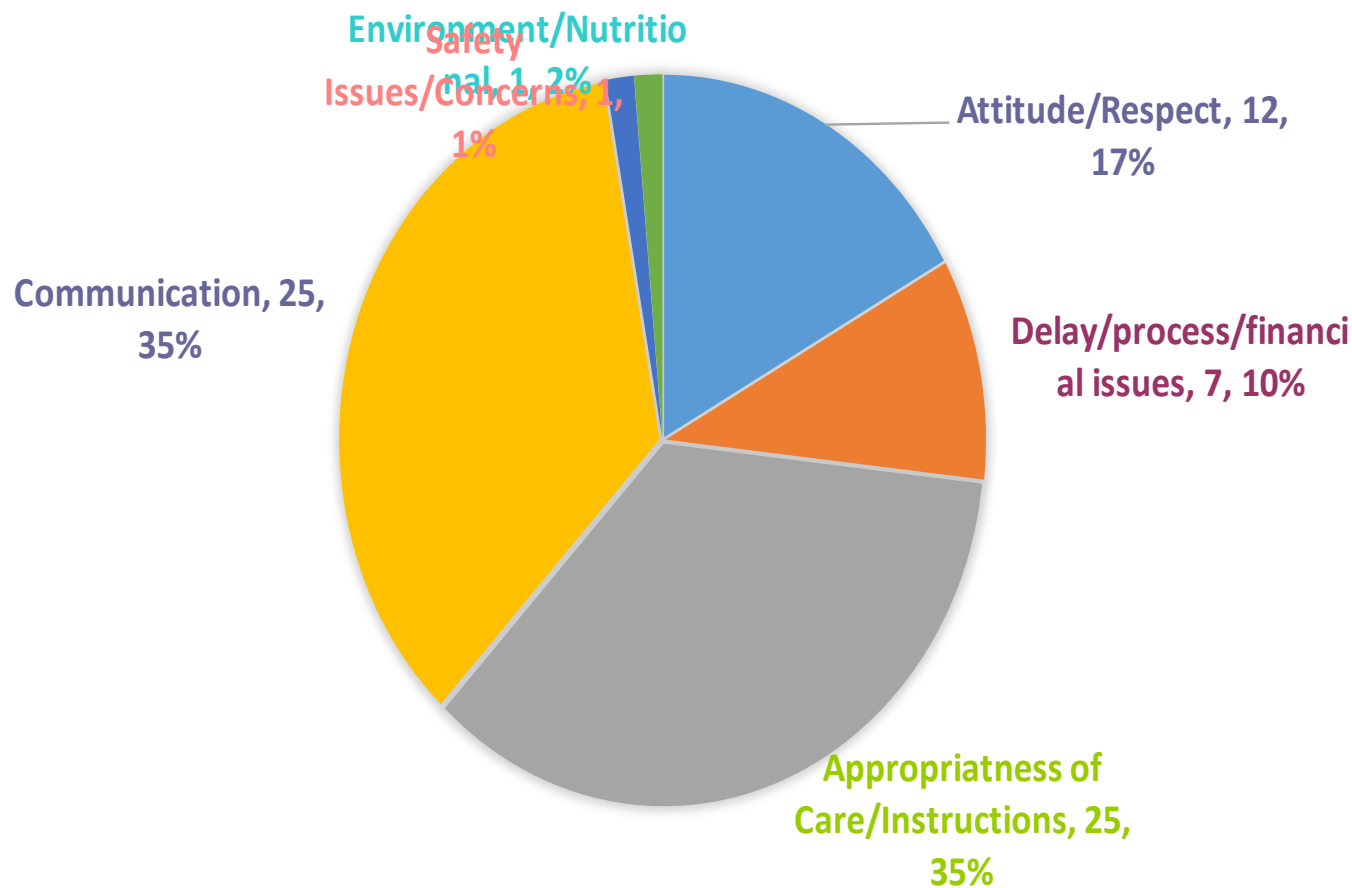
## BHCS 2022



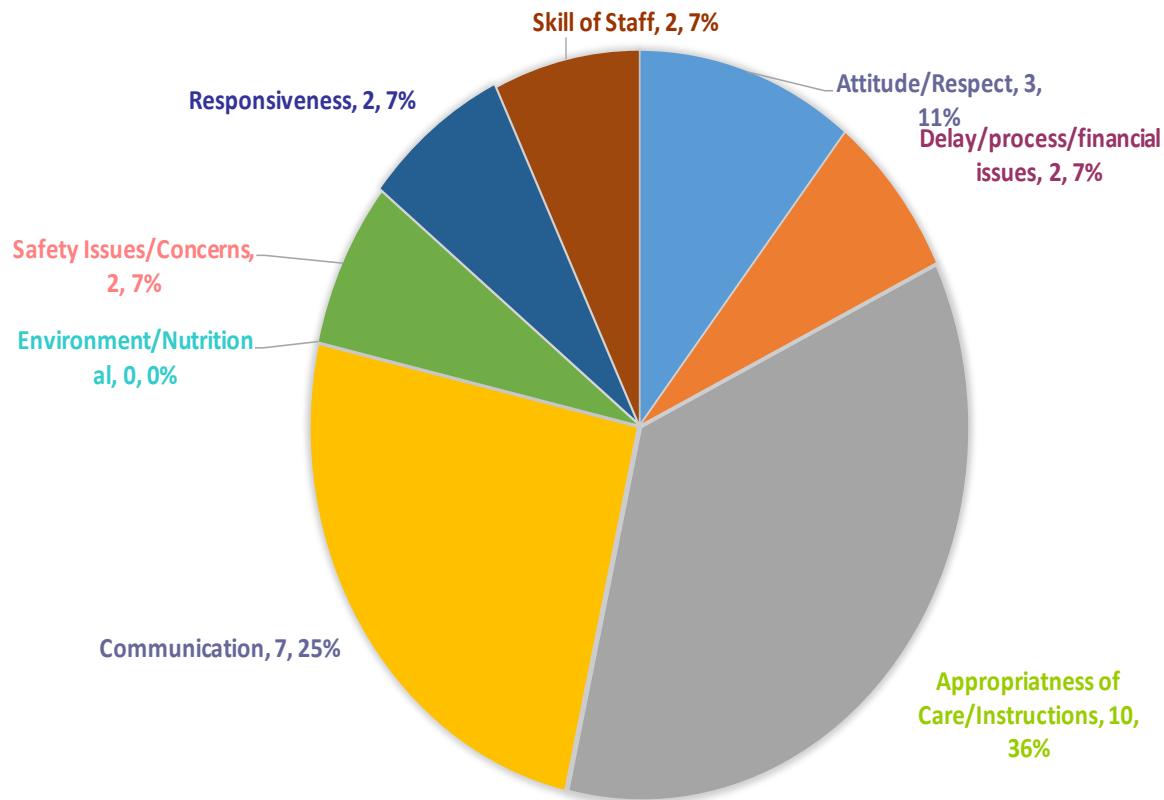
## 6.4 GRIEVANCES



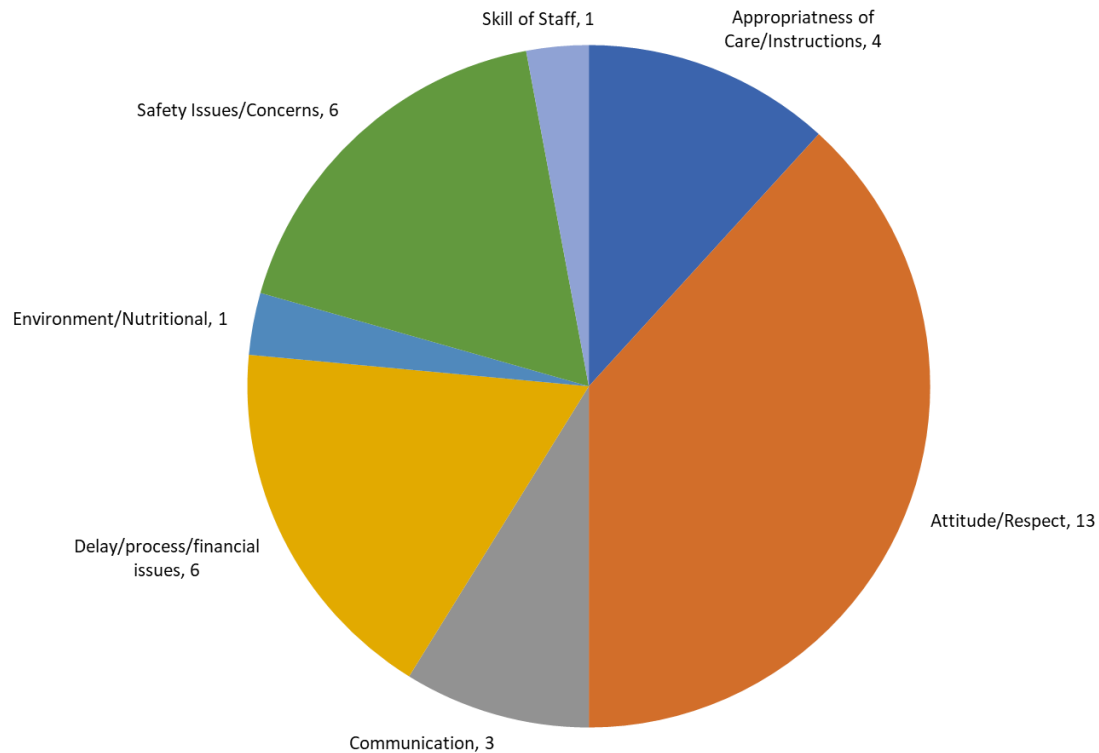
# Q3 2022 BHCS CAPTURED COMPLAINTS & GRIEVANCES



# Q2 2022 BHN CAPTURED COMPLAINTS & GRIEVANCES

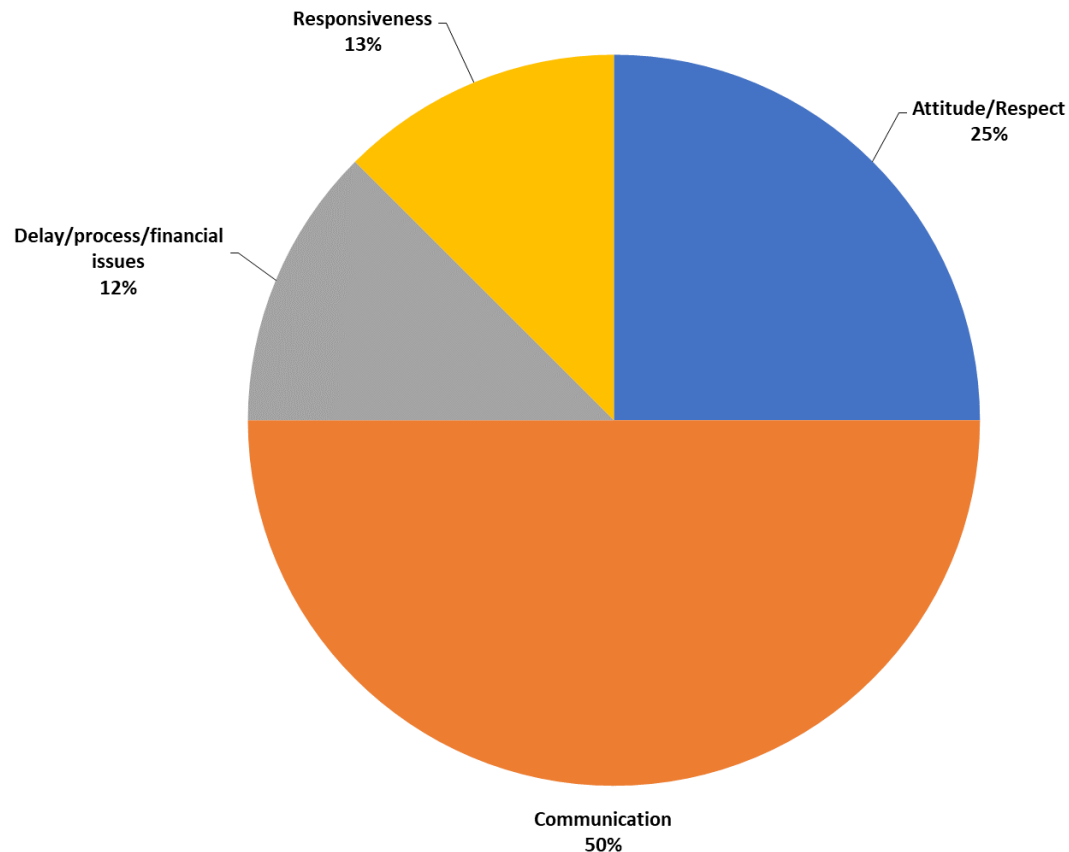


# Q23 2022 BHMC CAPTURED COMPLAINTS & GRIEVANCES





# Q2 2022 BHIP CAPTURED COMPLAINTS & GRIEVANCES



## 6.5 MEDICARE MORTALITIES



# AMI Medicare Mortalities 2<sup>nd</sup> Q22

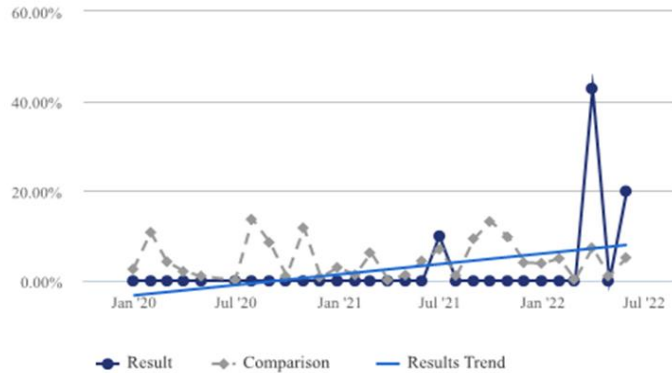
Hospital Compare CMS benchmark 13.6%

Mortality Rate (with Exclusions) - System-All Physicians

**BHMC**

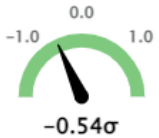


4/17

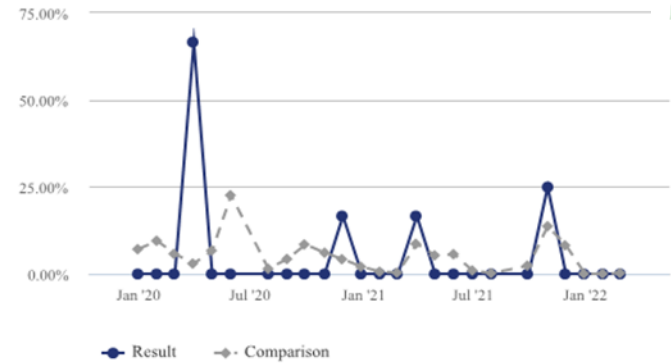


Mortality Rate (with Exclusions) - System-All Physicians

**BHN**

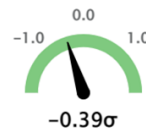


0/9

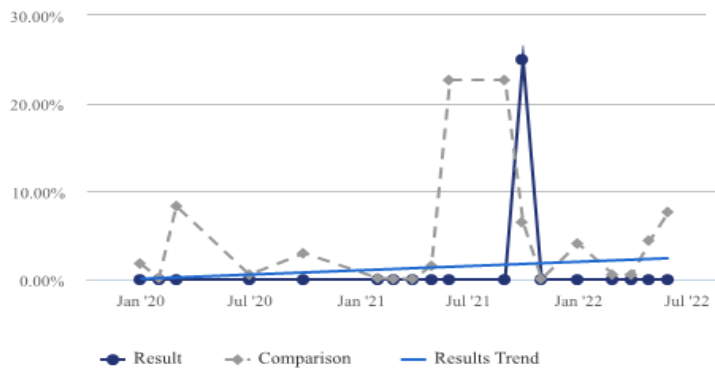


Mortality Rate (with Exclusions) - System-All Physicians

**BHIP**

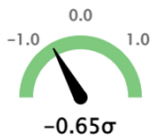


0/7

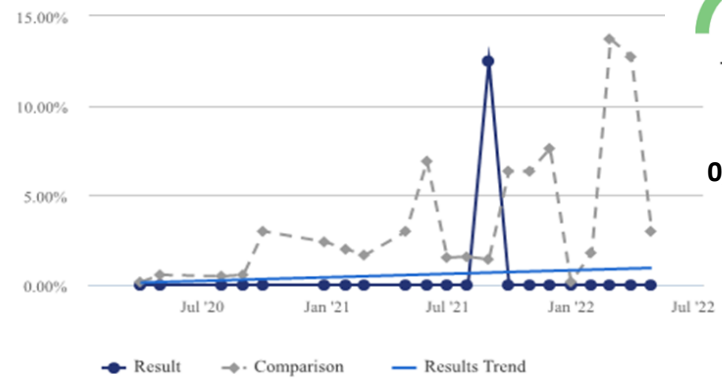


Mortality Rate (with Exclusions) - System-All Physicians

**BHCS**



0/7

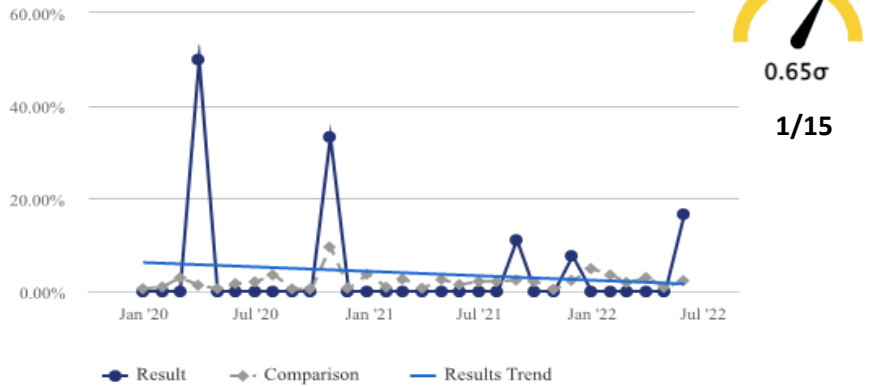


# HF Medicare Mortalities 2<sup>nd</sup> Q 22

Hospital Compare CMS benchmark 12.0%

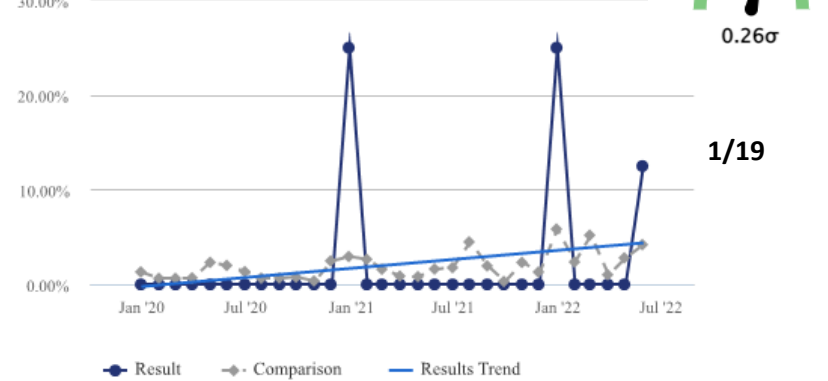
Mortality Rate (with Exclusions) - System-All Physicians

**BHMC**



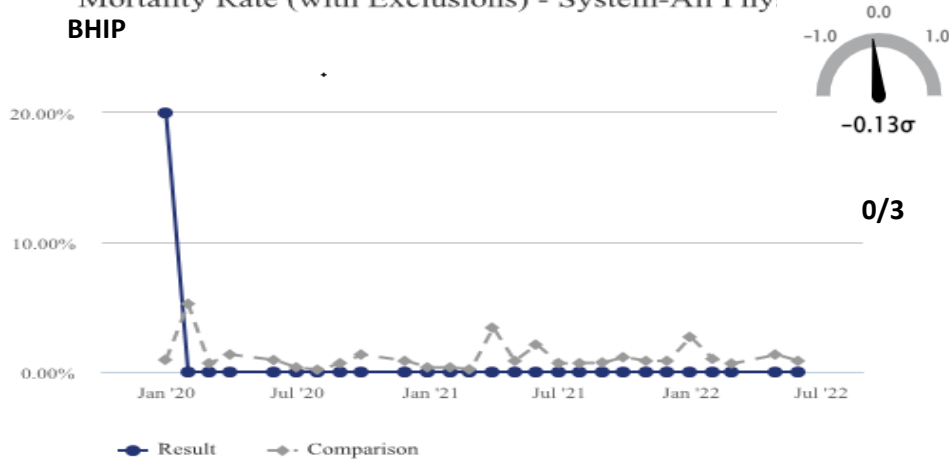
Mortality Rate (with Exclusions) - System-All Physicians

**BHN**



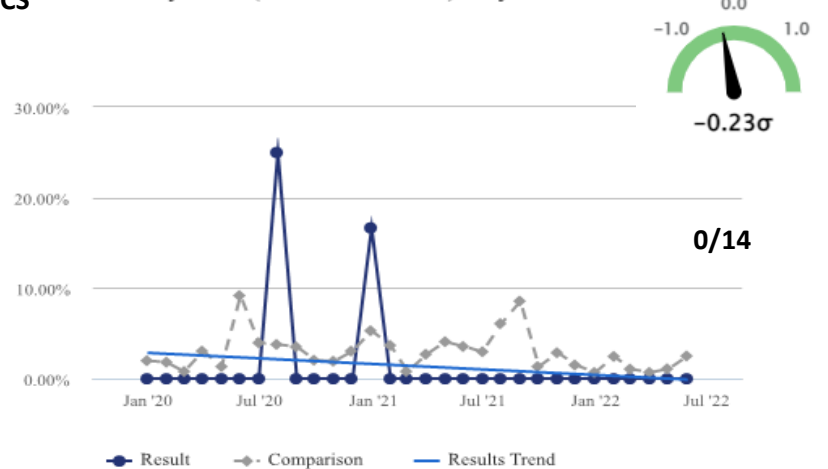
Mortality Rate (with Exclusions) - System-All Physicians

**BHIP**



**BHCS**

Mortality Rate (with Exclusions) - System-All Physicians



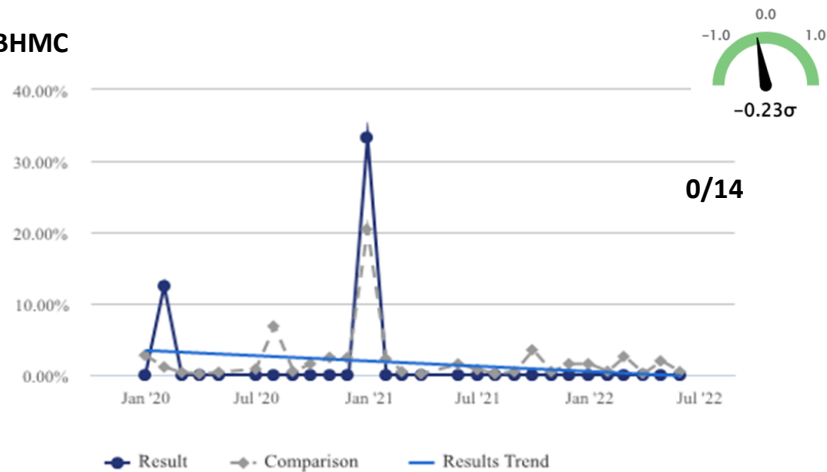
**BROWARD HEALTH**

# COPD Medicare Mortalities 2nd Q22

Hospital Compare CMS benchmark 8.1%

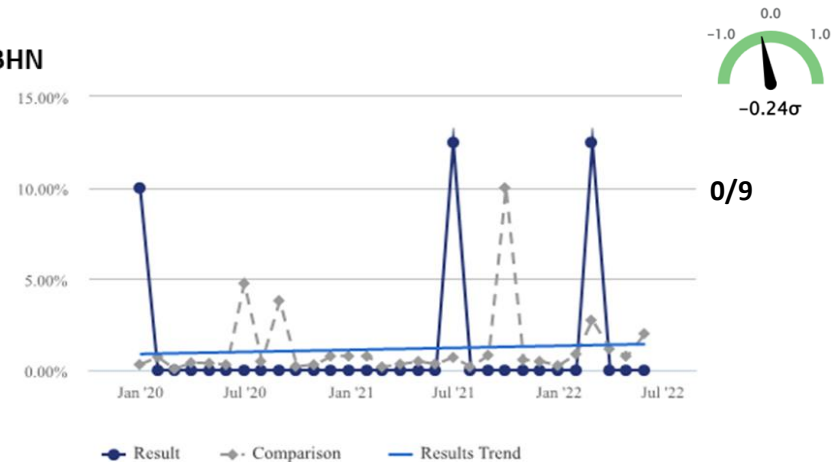
Mortality Rate (with Exclusions) - System-All Physicians

BHMC



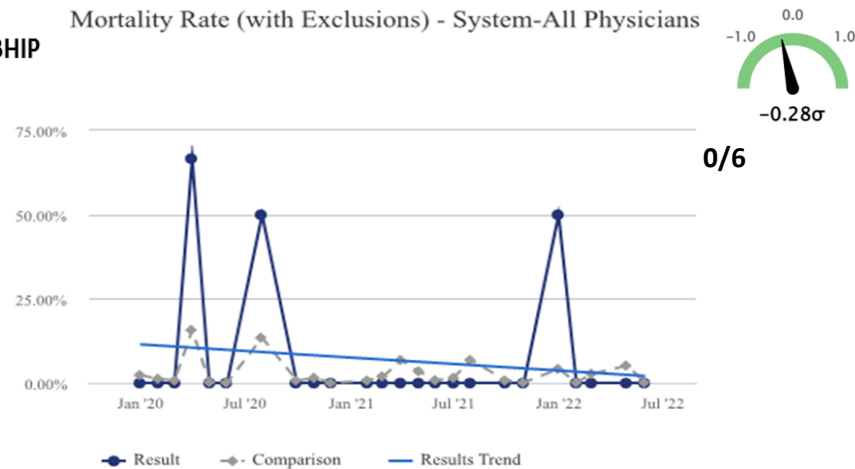
Mortality Rate (with Exclusions) - System-All Physicians

BHN



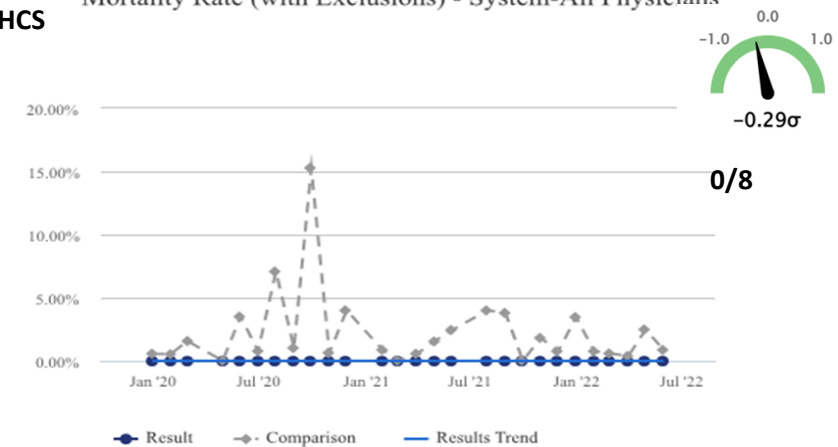
Mortality Rate (with Exclusions) - System-All Physicians

BHIP



Mortality Rate (with Exclusions) - System-All Physicians

BHCS



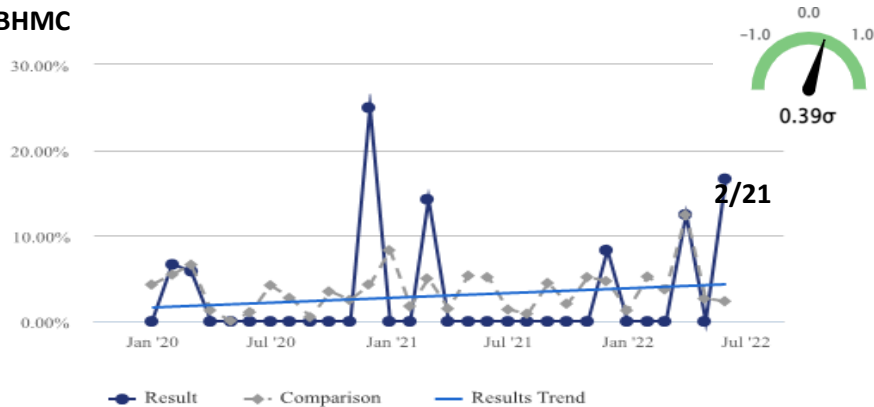
**BROWARD HEALTH**

# PN Medicare Mortalities 2<sup>nd</sup> Q22

Hospital Compare CMS benchmark 16.0%

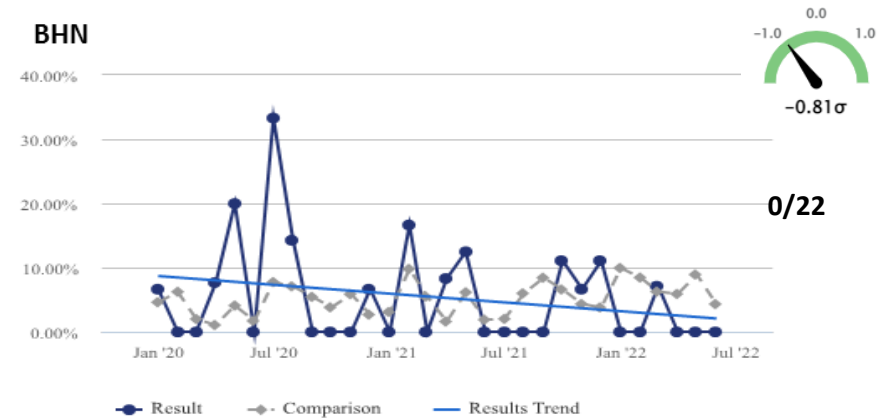
Mortality Rate (with Exclusions) - System-All Physicians

BHMC



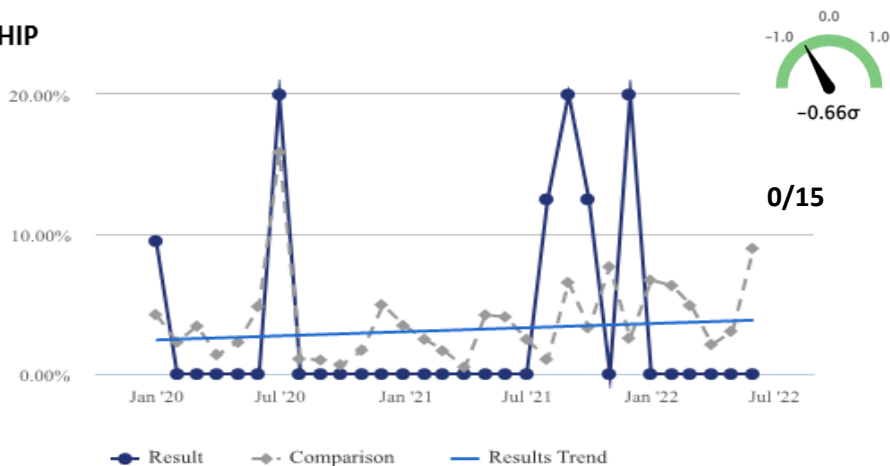
Mortality Rate (with Exclusions) - System-All Physicians

BHN



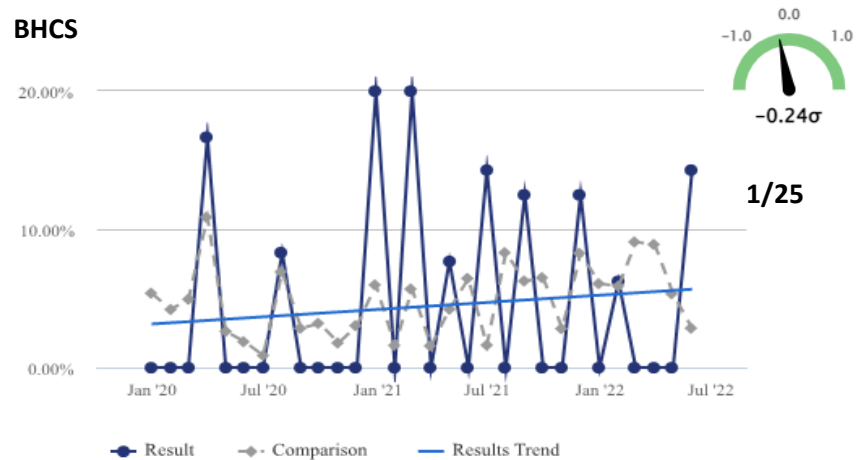
Mortality Rate (with Exclusions) - System-All Physicians

BHIP



Mortality Rate (with Exclusions) - System-All Physicians

BHCS

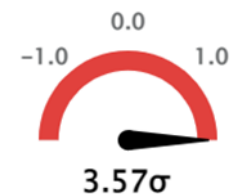
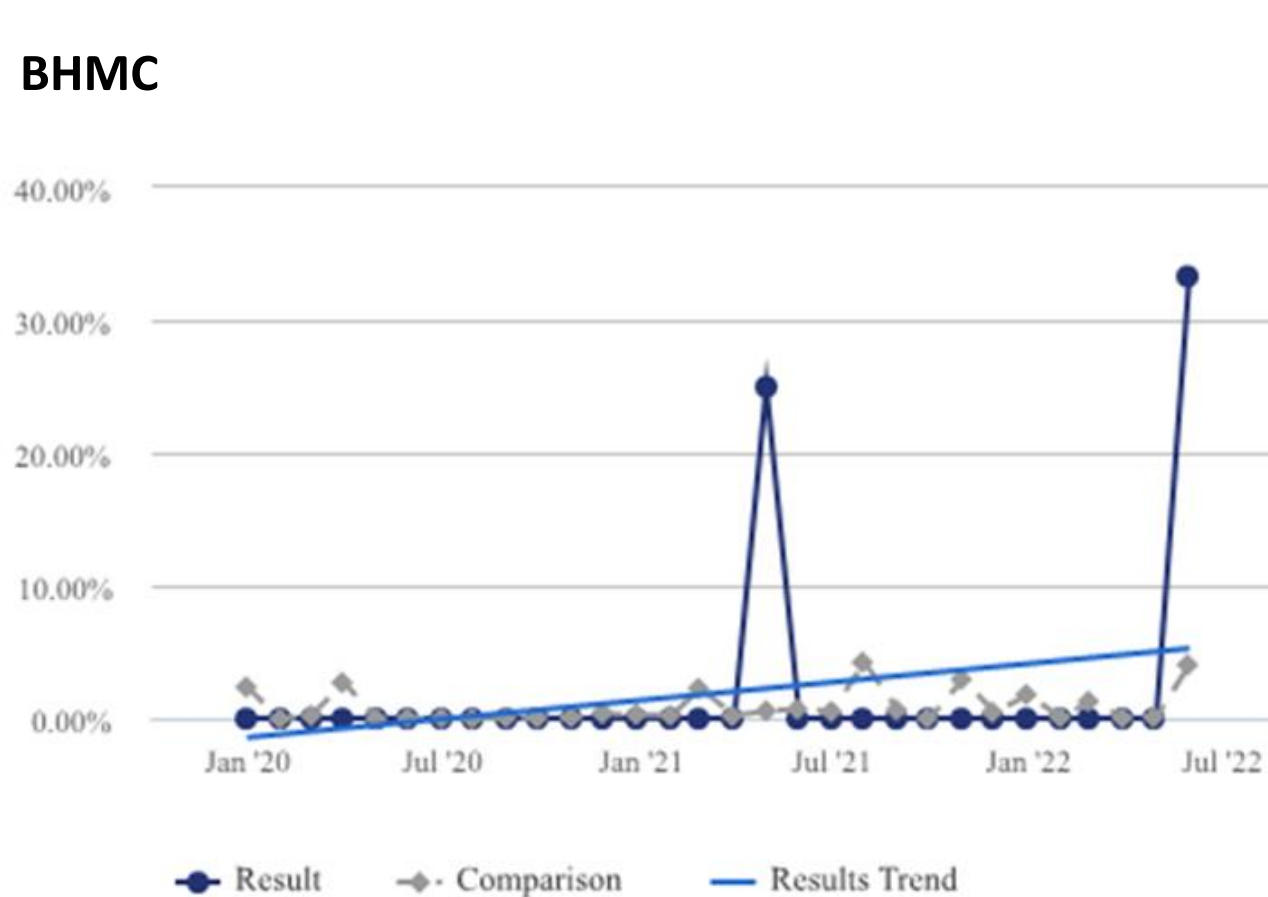


# CABG Medicare Mortalities 2nd Q22

Hospital Compare CMS benchmark 3.3%

## Mortality Rate (with Exclusions) - System-All Physicians

**BHMC**



**2/15**

## 6.6 READMISSIONS





# READMISSIONS ACTION PLAN

## Discharge Process

- D/C education to patient & caregiver
- Follow up appointment made by CM
- Discharge med packets: ABX, Rescue inhaler and Medrol dose packs.

## High Risk Readmissions

- Readmission Assessments implemented in Cerner.
- High Risk Daily census sent to CM staff daily.
- Implementation of discharge disposition with readmission.
- CM & CMO Disease specific readmissions teams.
- Intense Analysis data drill down of opportunities.

## Transition of Care

- Readmission follow up calls.
- CM referrals to Pop Health via Ensocare.
- CHF & COPD task forces appointment center for follow up care.
- Business cards for appointment center for BHPG primary and specialty care referrals.



Centralized Access Center

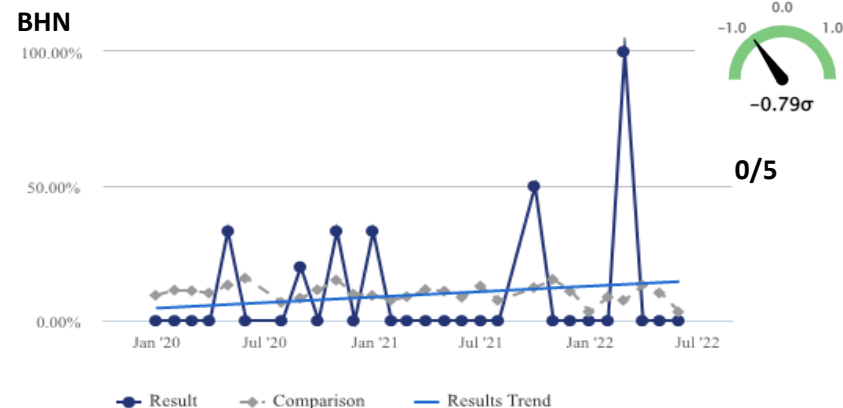
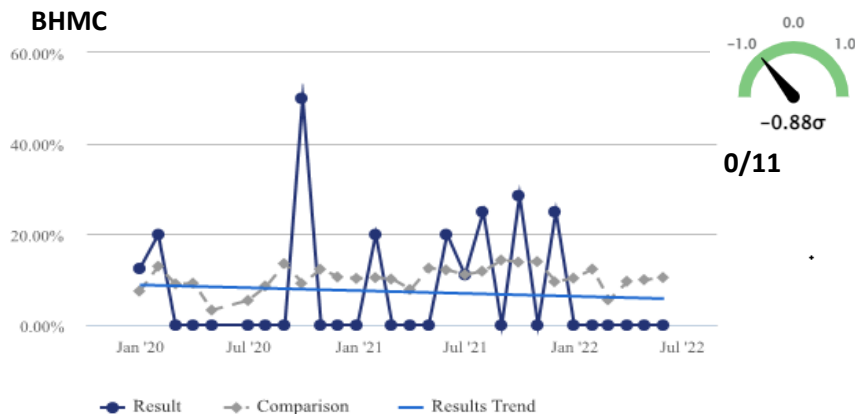
1608 S.E. 3rd Ave., Suite 206 • Fort Lauderdale, FL 33316  
Schedule an appointment: [t 954.759.7500](tel:954.759.7500) [f 954.759.7510](tel:954.759.7510)

# AMI Medicare Readmissions 2nd Q22

National Observed Rate 14.6%

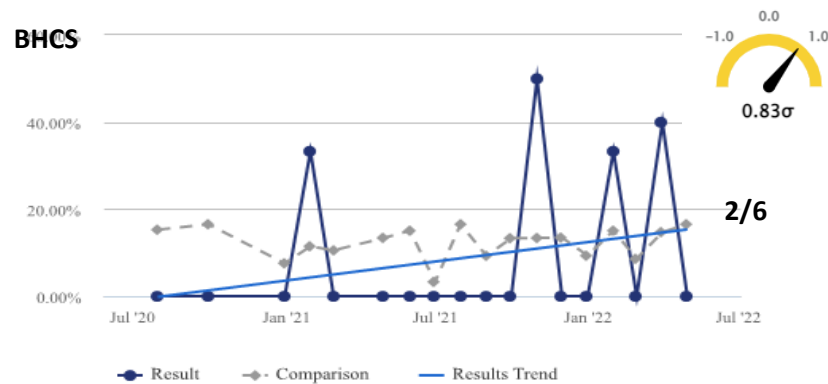
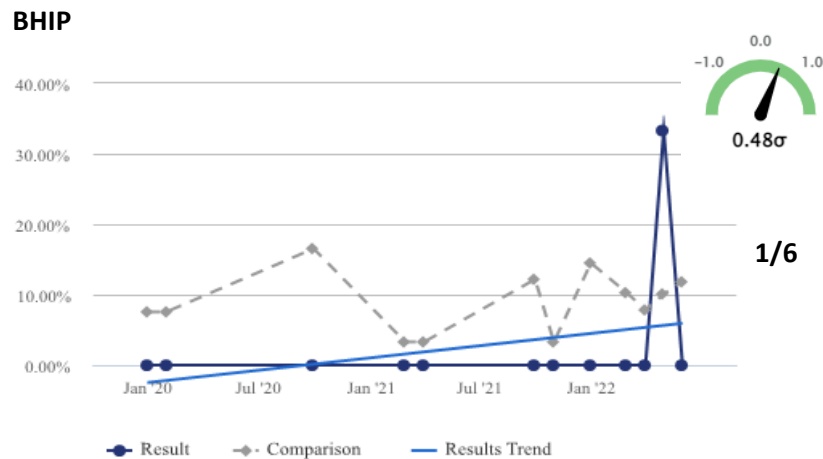
% 30 Day Readmits w/ Excludes (Any APR-DRG) - System-AllPhysicians

% 30 Day Readmits w/ Excludes (Any APR-DRG) - System-AllPhysicians



% 30 Day Readmits w/ Excludes (Any APR-DRG) - System-AllPhysicians

% 30 Day Readmits w/ Excludes (Any APR-DRG) - System-AllPhysicians



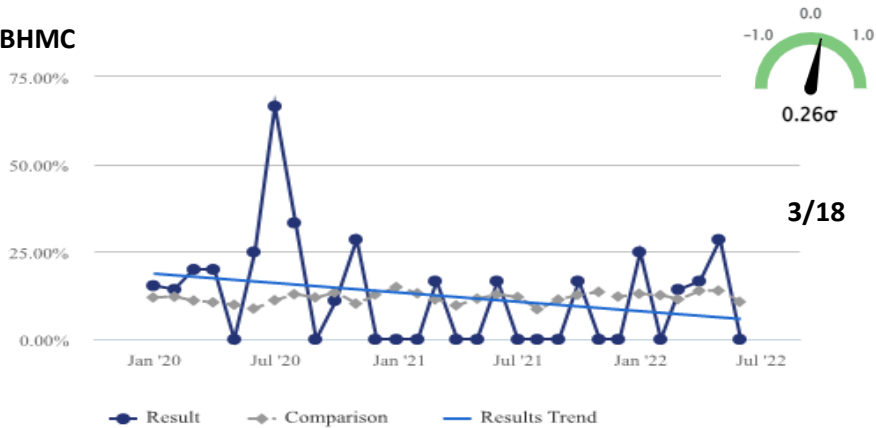
**BROWARD HEALTH**

# PN Medicare Readmissions 2<sup>nd</sup> Q22

National Observed Rate 17%

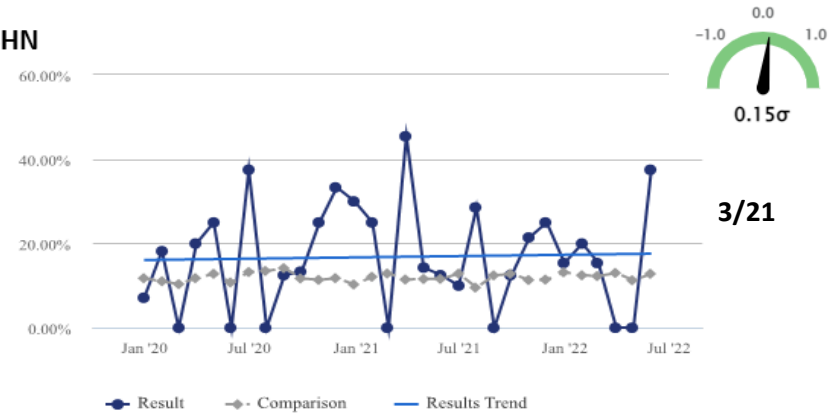
% 30 Day Readmits w/ Excludes (Any APR-DRG) - System-AllPhysicians

**BHMC**



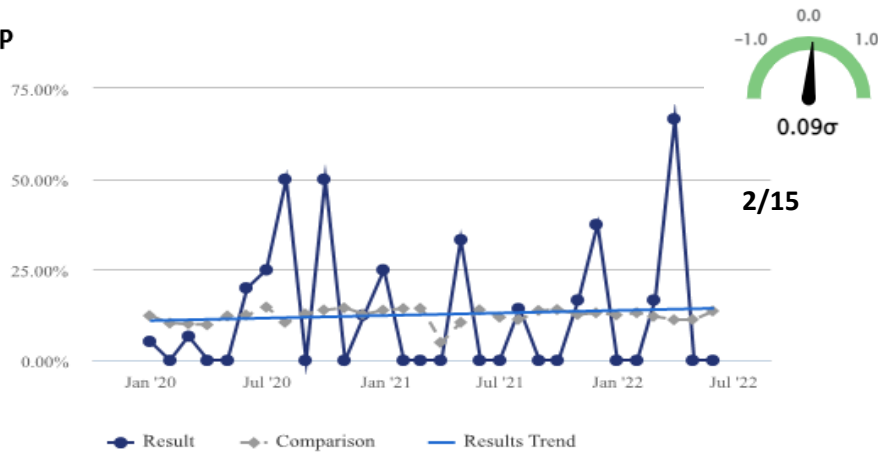
% 30 Day Readmits w/ Excludes (Any APR-DRG) - System-AllPhysicians

**BHN**



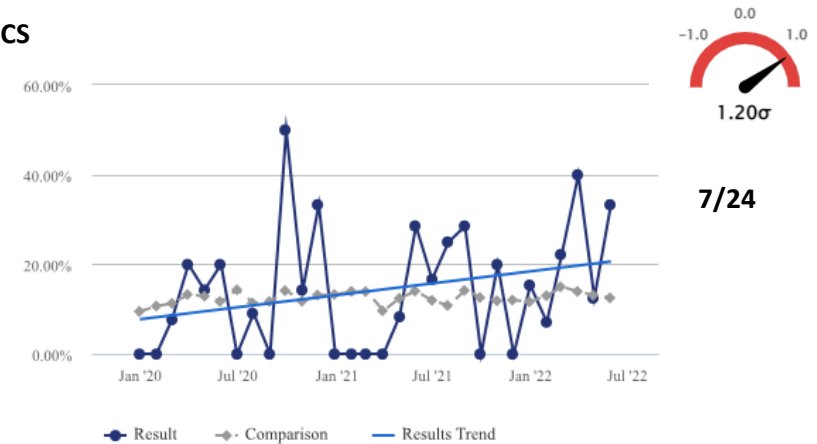
% 30 Day Readmits w/ Excludes (Any APR-DRG) - System-AllPhysicians

**BHIP**



% 30 Day Readmits w/ Excludes (Any APR-DRG) - System-AllPhysicians

**BHCS**

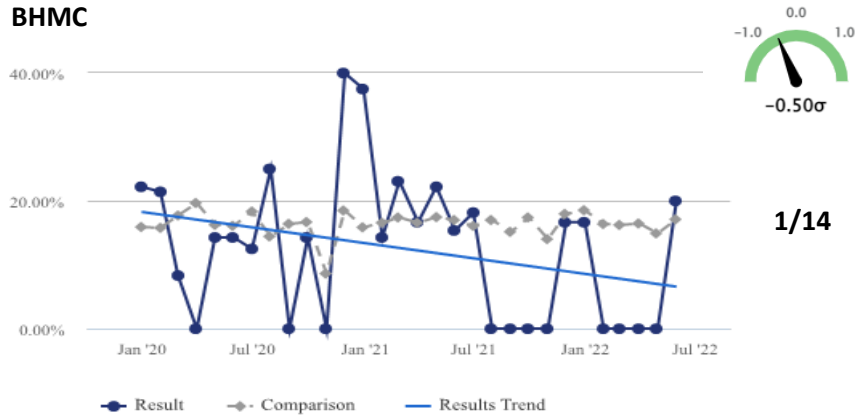


# HF Medicare Readmissions 2<sup>nd</sup> Q 2022

National Observed Rate 21.1%

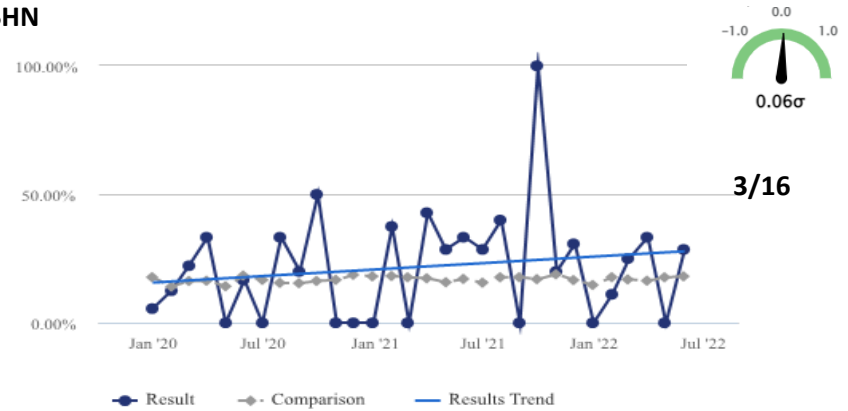
% 30 Day Readmits w/ Excludes (Any APR-DRG) - System-AllPhysicians

**BHMC**



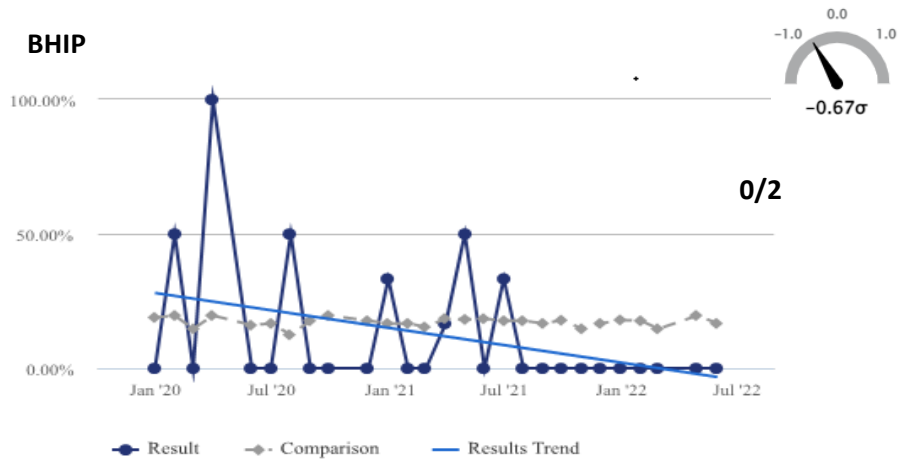
% 30 Day Readmits w/ Excludes (Any APR-DRG) - System-AllPhysicians

**BHN**



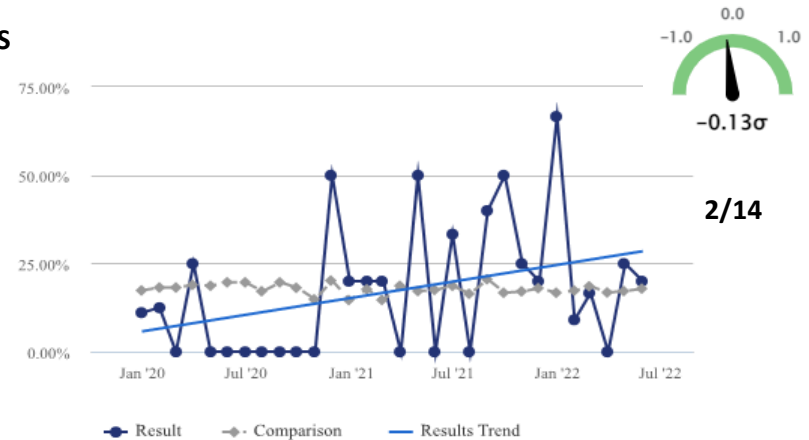
% 30 Day Readmits w/ Excludes (Any APR-DRG) - System-AllPhysicians

**BHIP**



% 30 Day Readmits w/ Excludes (Any APR-DRG) - System-AllPhysicians

**BHCS**

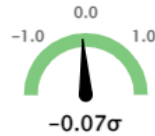
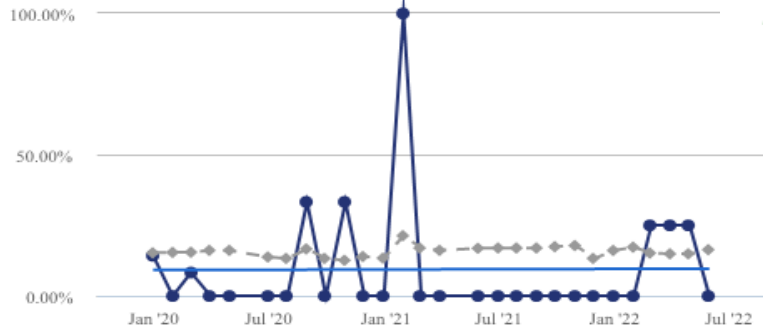


# COPD Medicare Readmissions 2<sup>nd</sup> Q22

National Observed Rate 19.7%

% 30 Day Readmits w/ Excludes (Any APR-DRG) - System-AllPhysicians

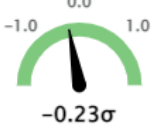
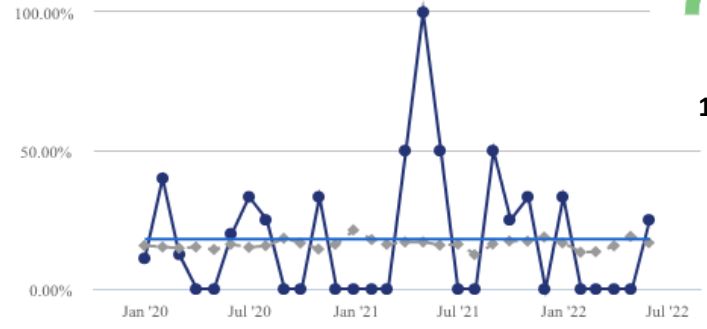
**BHMC**



2/14

% 30 Day Readmits w/ Excludes (Any APR-DRG) - System-AllPhysicians

**BHN**

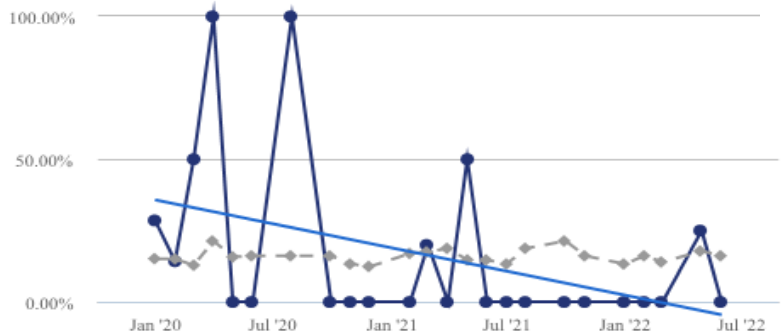


1/9

Result Comparison Results Trend

% 30 Day Readmits w/ Excludes (Any APR-DRG) - System-AllPhysicians

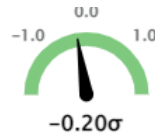
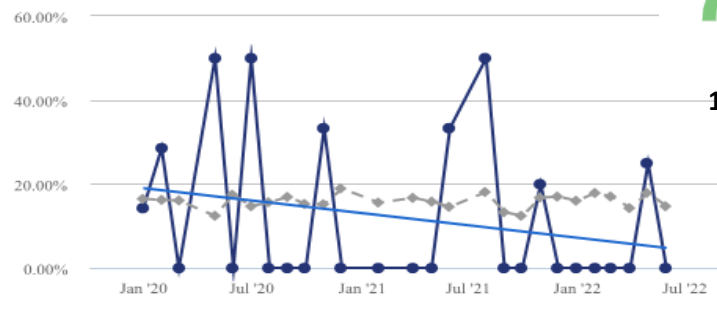
**BHIP**



1/6

% 30 Day Readmits w/ Excludes (Any APR-DRG) - System-AllPhysicians

**BHCS**



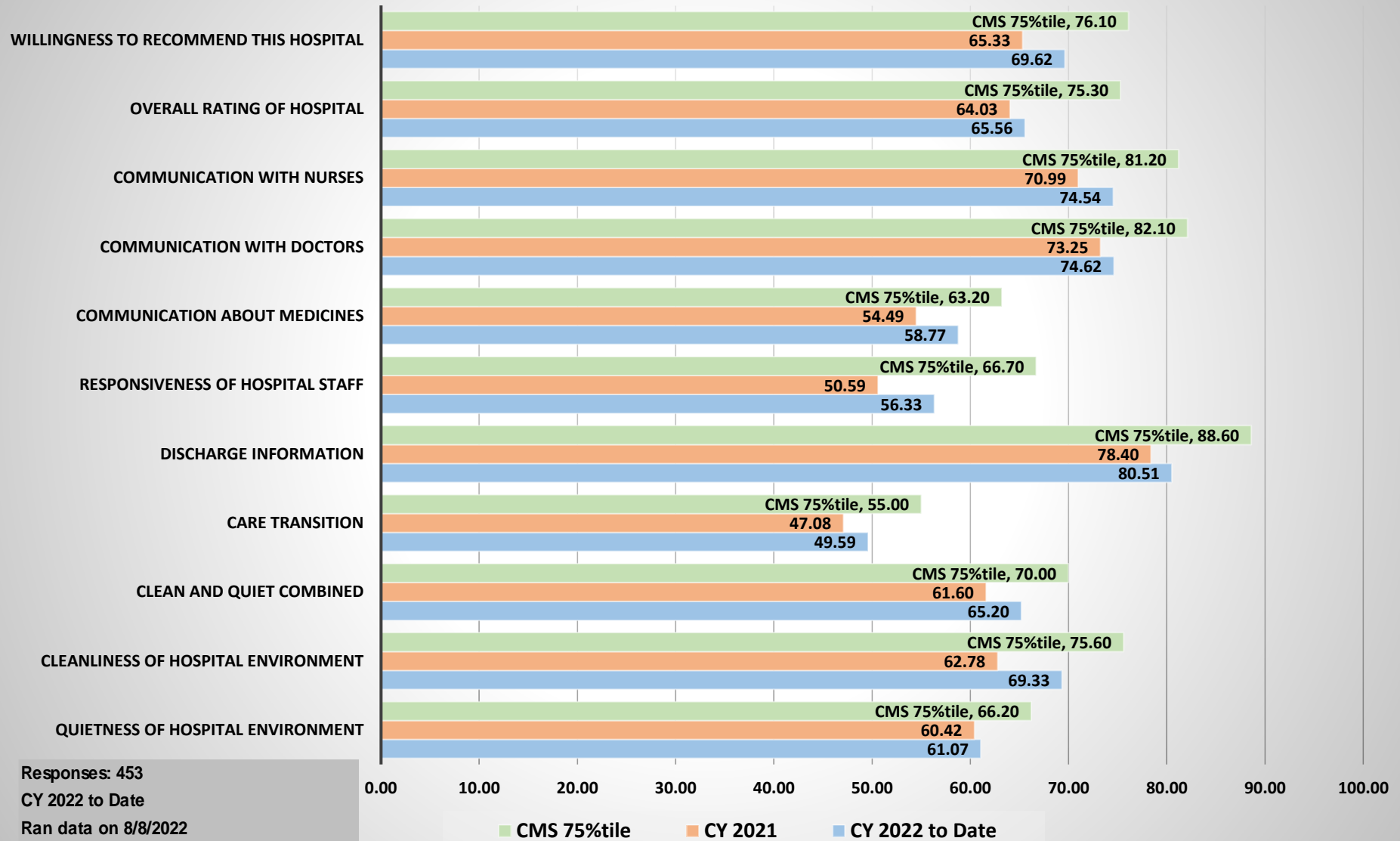
1/8

Result Comparison Results Trend

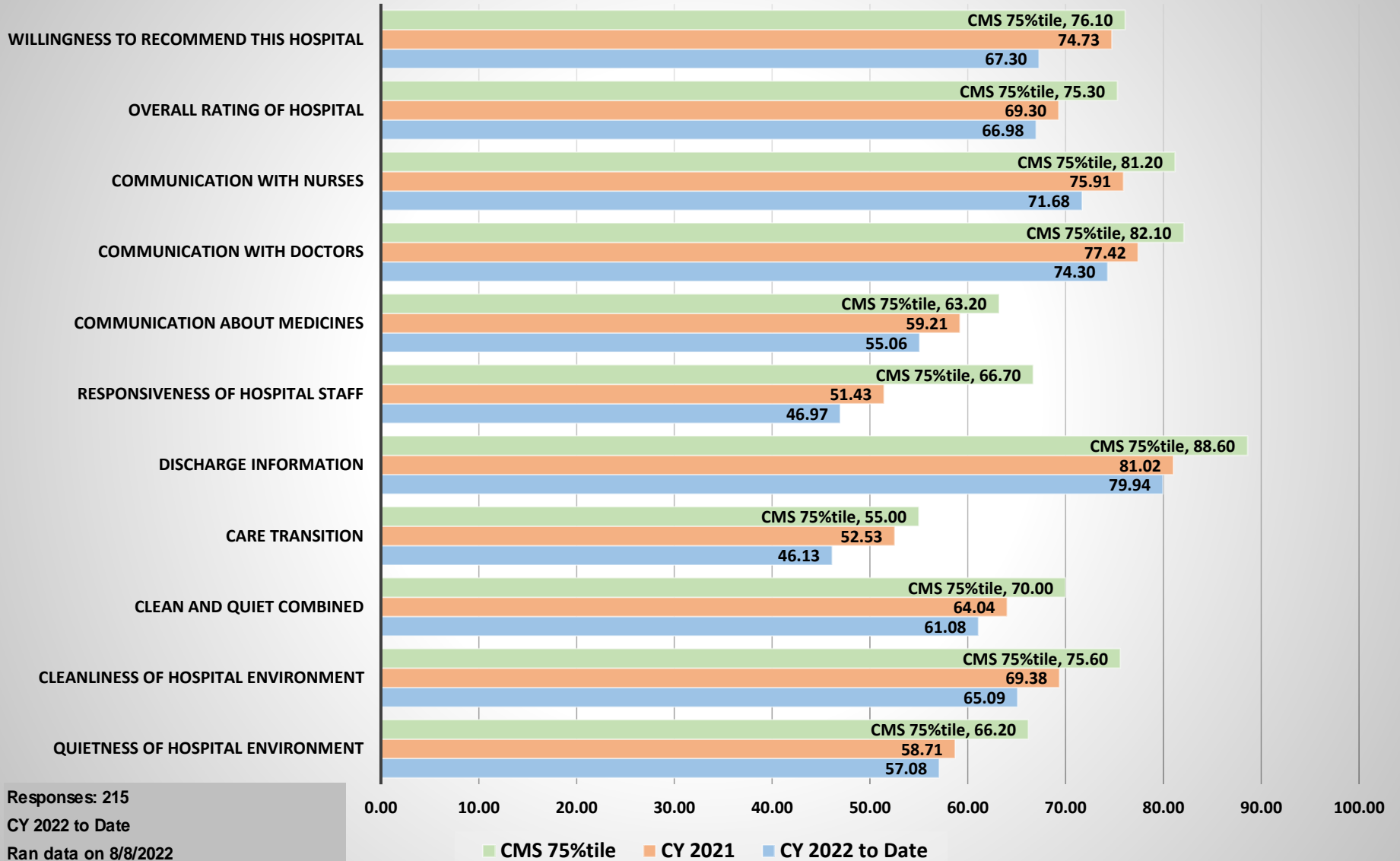
## 6.7 2022 HCAHPS



# BHCS CMS HCAHPS CY 2022

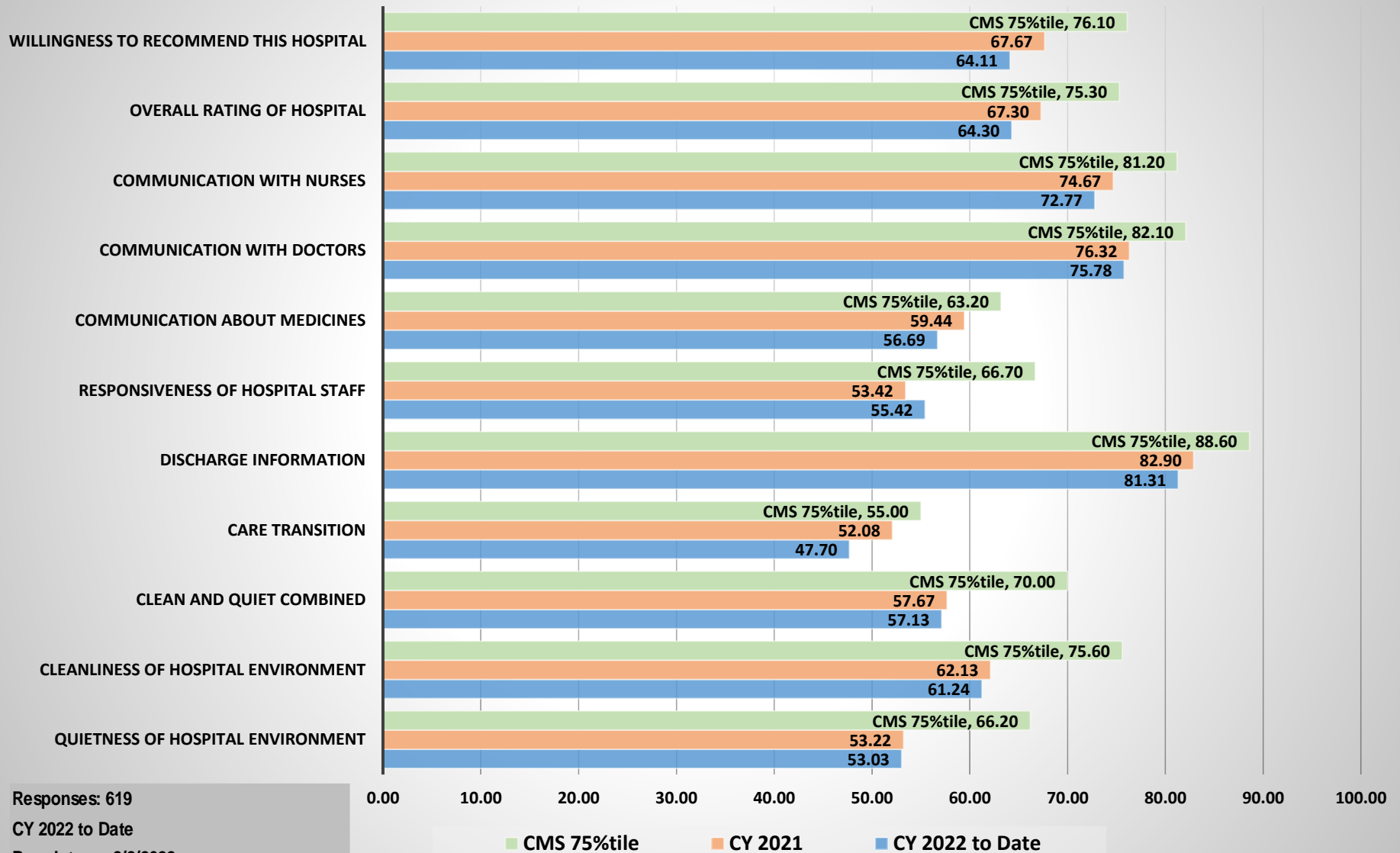


## BHIP CMS HCAHPS CY 2022

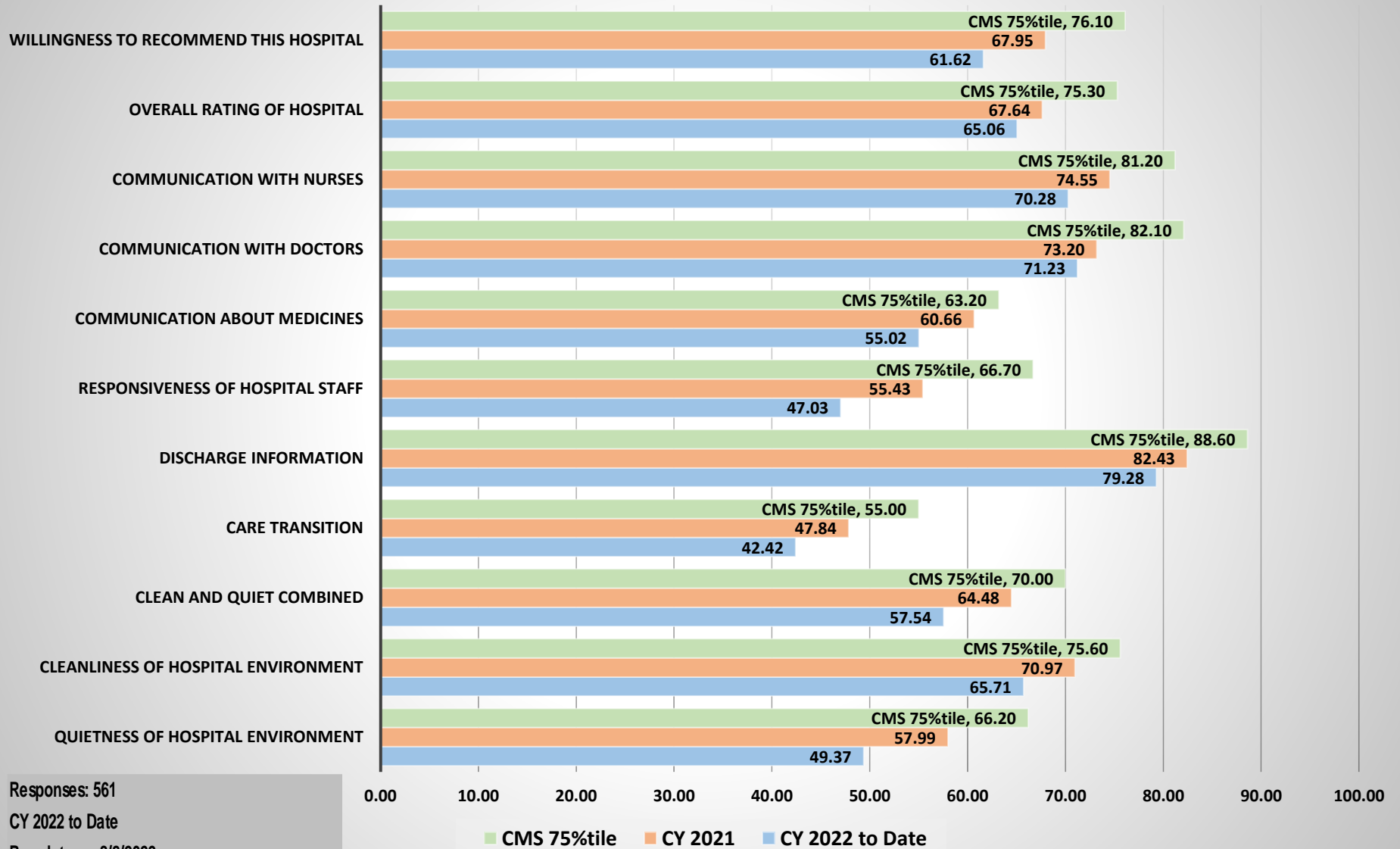




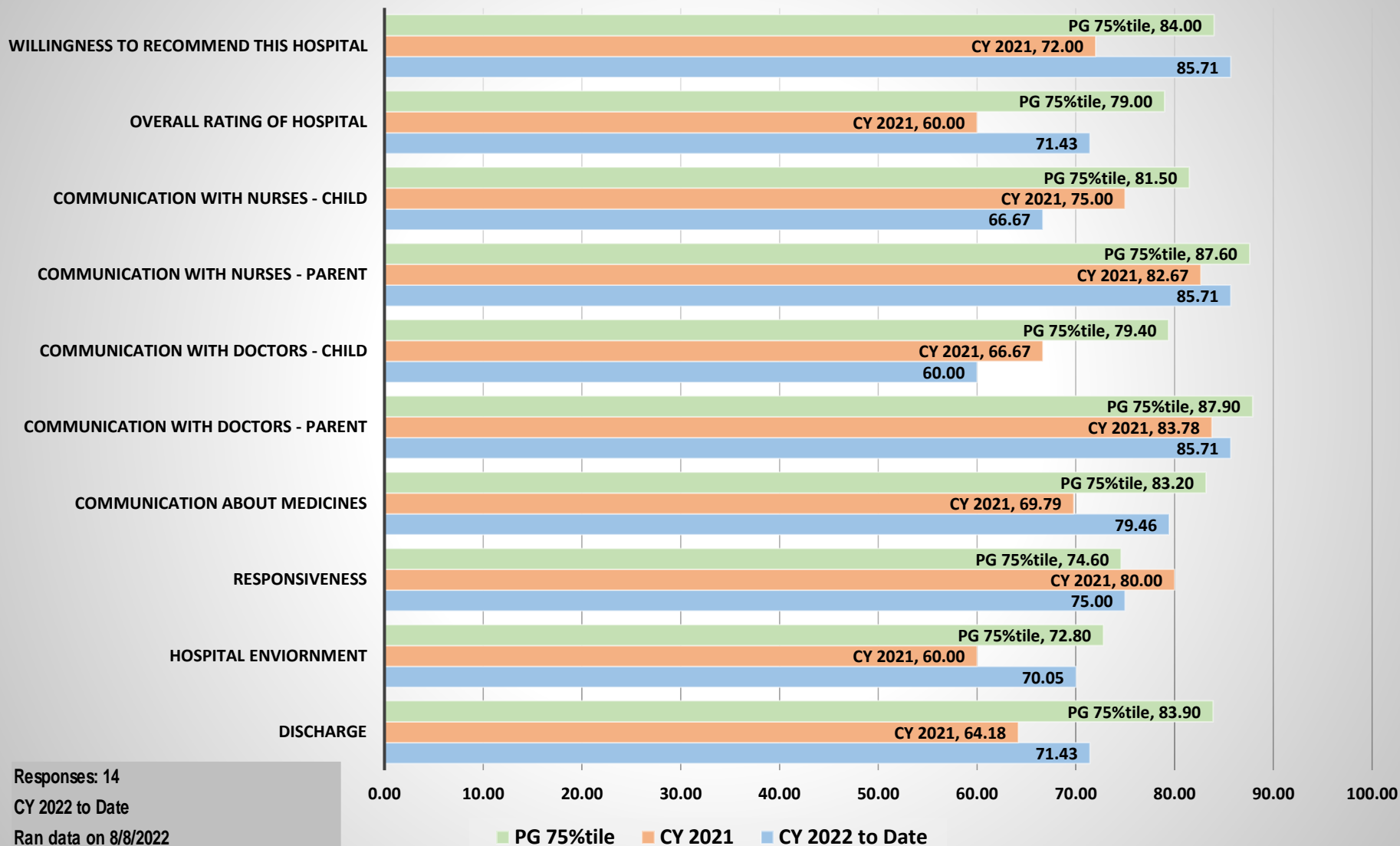
## BHMC CMS HCAHPS CY 2022



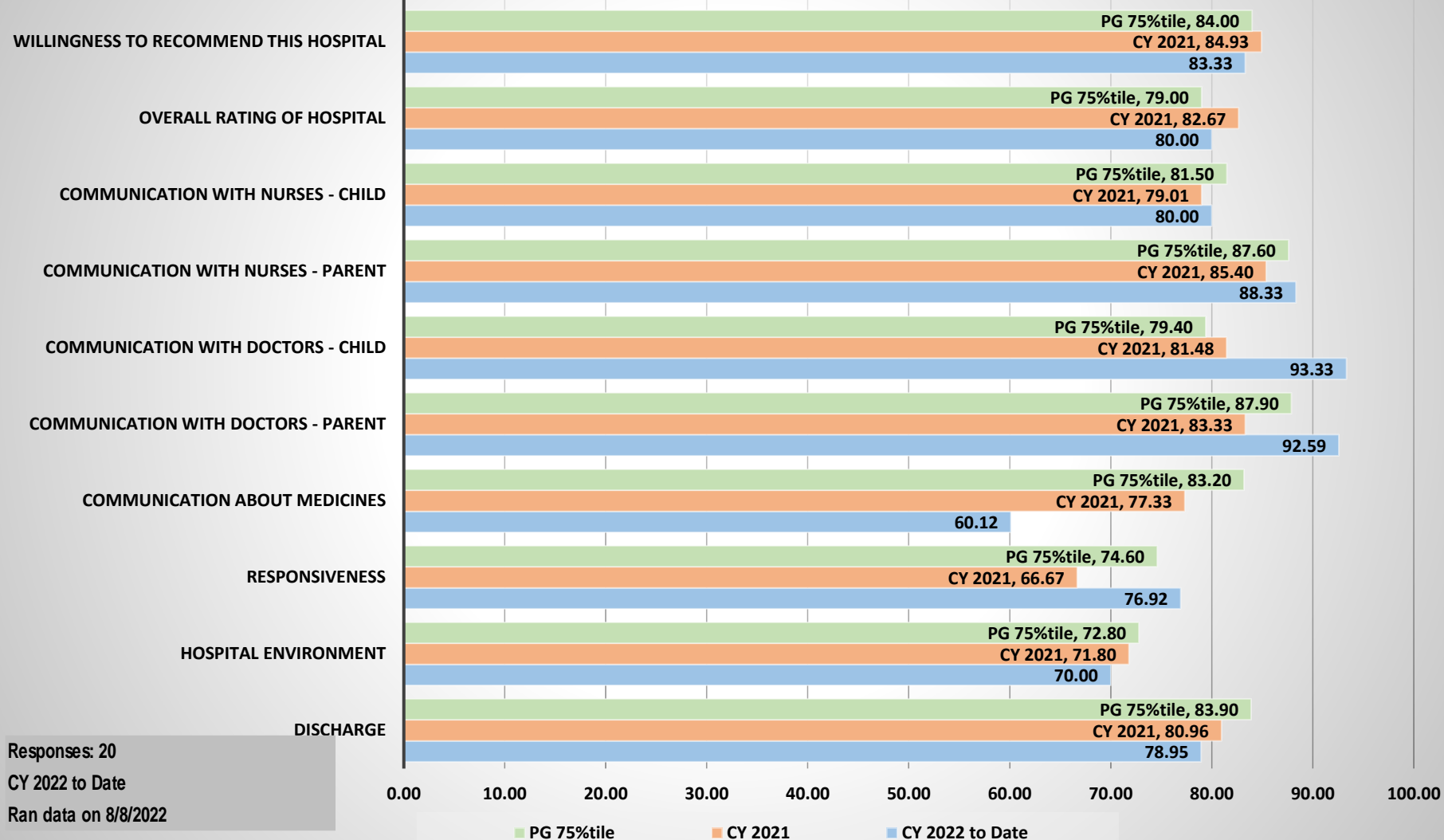
# BHN CMS HCAHPS CY 2022



# Salah Children's BHCS HCAHPS CY 2022



## Salah Children's Hospital BHMC CY 2022



## 6.8 RISK MANAGEMENT REGIONAL REPORTS

A1. BHMC	Q2 2022
B1. BHN	Q2 2022
C1. BHIP	Q2 2022
D1. BHCS	Q2 2022
E1. BH AMB	Q2 2022

